- 1 and thankful.
- 2 Doctor Lesieur.
- 3 DOCTOR LESIEUR: Chair James and members of
- 4 the Commission, I'd like to thank you for inviting me
- 5 to speak here.
- 6 I'd like to introduce myself first. I am
- 7 President of the Institute for Problem Gambling. That
- 8 is a non-profit organization that has been set up
- 9 primarily for training treatment professionals to
- 10 treat pathological gamblers. I'm also a member of the
- 11 Board of Directors of the National Council on Problem
- 12 Gambling. I am a member of the Board of Directors of
- 13 the Rhode Island Council on Problem Gambling. I'm on
- 14 the Advisory Board of the Council on Compulsive
- 15 Gambling of New Jersey, and a good dozen other problem
- 16 gambler-oriented organizations.
- 17 I've conducted research since 1971 on
- 18 problem gambling, over 25 years. I'm the author of a
- 19 book called, "The Chase," founding editor of the
- 20 Journal of Gambling Behavior, which -- Journal of
- 21 Gambling Studies, which Howard Shaffer now edits, and
- 22 I was a member of the Workgroup on DSM-IV, one of the

- 1 people who helped draft the criteria for pathological
- 2 gambling for the American Psychiatric Association.
- 3
 I'm co-author of the South Oaks Gambling
- 4 Screen, which is a widely used instrument to measure
- 5 pathological gambling around the world.
- 6 I want to address the following topics,
- 7 the costs of problem gambling, and this is in one of
- 8 the papers that I sent to you, studies of surveys of
- 9 pathological gamblers and problems with telephone
- 10 surveys, which is in an article I sent to you on the
- 11 critique of methodologies, and discuss teen gambling,
- 12 which I was asked to do, and I'm going to make some
- 13 recommendations based on my research and the knowledge
- 14 of the problem on pathological gambling I've had over
- 15 the past 25 years.
- 16 First of all, the costs of problem
- 17 gambling, pathological gambling. There is a lot of
- 18 ways we can measure social and economic costs. We can
- 19 do a survey of the general population, we tried that
- 20 in Connecticut. The problem with that survey was, it
- 21 wasn't a large enough sample population in
- 22 Connecticut.

- 1 Also, when you ask people who have problems
- 2 the extent of those problems, they tend to minimize
- 3 the problems and tend to deny the problems in the
- 4 general population surveys. They'll say they have
- 5 lost time from work, but they won't tell you how much
- 6 time it was. They'll tell you they borrow from banks,
- 7 but they won't tell you how much money they borrow.
- 8 There's a lot of real methodological problems in
- 9 gaining that information from the general population
- 10 surveys.
- 11 However, Gamblers Anonymous numbers and
- 12 people in treatment are more likely to answer that
- 13 question. They are a biased sample, but I want to
- 14 give you an example of the kinds of information that
- 15 I've gotten from three surveys of Gamblers Anonymous
- 16 members, one survey conducted in Illinois, another in
- 17 Wisconsin, and another in Connecticut. This
- 18 represents 394 members of Gamblers Anonymous, it's
- 19 just an illustration to make the point that I want to
- 20 make.
- 21 Most of these people were male, actually,
- 22 78 percent were male, and their average age was 42

- 1 years old. Again, there were 394 people surveyed.
- 2 Eighteen percent of them said they had a gambling-
- 3 related divorce, 18 percent. Another ten percent said
- 4 they were separated as a direct consequence of their
- 5 gambling. More than that were divorced or separated,
- 6 but this said that they were separated or divorced as
- 7 a consequence of their gambling.
- 8 We asked about, how much money did you owe
- 9 when you entered Gamblers Anonymous? Well, these 394
- 10 people, put that number in your mind, it's almost 400
- 11 people, owed \$37,433,000, this is 394 people. They
- owed an average of \$95,000.00 a piece. There were
- 13 four people in that survey who owed over a million
- 14 dollars.
- 15 It turns out that no matter where you
- 16 conduct the survey you are always going to get these
- 17 outliers, these people who owe an enormous amount of
- 18 money. So, taking those outliers out, the average is
- 19 about \$21,000.00 that they owed when they entered
- 20 Gamblers Anonymous.
- Now, that \$37 million is just for 394
- 22 people, not 2.2 million, it's just 394 people, and

- 1 they owed more money than all of the states in the
- 2 United States spent helping problem gamblers combined,
- 3 that's just 394 people.
- 4 Now, where did they get their money from?
- 5 Well, they owed the money -- most of them owed money
- 6 to banks, credit unions, credit cards, credit
- 7 availability is a major factor. Do I have a credit
- 8 card available to me, can I get instant cash?
- 9 I was in Nova Scotia once, I was in a
- 10 casino, and I saw this guy, he just got absolutely
- 11 crazy, he threw the cards down, he was playing
- 12 Blackjack, and ran right over to the credit card
- 13 machine and withdrew money, and then went back to the
- 14 table. I'm saying to myself, what kind of mental
- 15 state was this guy at? He lost -- you know, whether
- 16 he lost or won, he was like out of sync, his mental
- 17 state was gone.
- 18 Twenty percent had casino credit, and 18
- 19 percent had borrowed from loan sharks. Now, males are
- 20 more likely to borrow from loan sharks than females.
- Now, there's some added money that comes
- 22 from household resources. Now, that's not included in

- 1 the money they borrowed or the money they owed.
- 2 Almost 90 percent said they drained their household
- 3 savings account. Half of them borrowed from their
- 4 spouse, two thirds had borrowed from another relative,
- 5 and half had sold personal family property.
- 6 Now, in Illinois we asked how much was the
- 7 value of that property, the 184 people in Illinois had
- 8 sold \$15 million in personal property. This is 184
- 9 people. That \$15 million is more than the state of
- 10 Illinois has ever spent, ever spent, helping problem
- 11 gamblers.
- 12 Gambling impacts on the job. Thirty-one
- 13 percent of these people lost their job or quit a job
- 14 as a consequence of their gambling. Now, this
- 15 involves cost. We could measure the cost of lost days
- 16 at work. Seventy-two percent missed time from work.
- 17 The average amount of time missed was 117 hours per
- 18 year. Forty percent stole from work, 40 percent of
- 19 these 394 people stole from work. Some of them stole
- 20 a little, some of them stole a lot, some of them stole
- 21 a lot of money. The question is, how much money was
- 22 stolen, not just from work, but total, how much was

- 1 stolen. There were 223 of these 394 people who stole,
- 2 who admitted stealing. They stole \$30 million, this
- 3 is 223 people stole \$30 million, that's \$76,000.00 on
- 4 average. Although, there were four people, again,
- 5 these are outliers that crop up in all these surveys,
- 6 there were four people who stole over a million
- 7 dollars a piece. I take those four out and just look
- 8 at the average, the average was \$1,000.00 stolen, so
- 9 they skew this average up enormously.
- 10 Now, that \$30 million for 223 people is one
- 11 and a half times as much money as all of the states in
- 12 the United States spent combined helping problem
- 13 gamblers. In fact, there were ten problem gamblers in
- 14 this study, only ten of them, who stole combined \$20
- 15 million. There were ten pathological gamblers who
- 16 stole as much money as all of the states, not just the
- 17 three states, but all of the states in the United
- 18 States, had contributed to helping problem gamblers.
- 19 This was only ten people. It's mind boggling.
- 20 Bankruptcy, a little over 20 percent of
- 21 these pathological gamblers had bankrupted in their
- 22 lifetime, that was 87 out of 394 people. Other court

- 1 involvements, well, 16 percent were sued by a creditor
- 2 in court, civil court, sued for rent or you name it.
- 3 Twenty-five percent were arrested on gambling-related
- 4 charges, that's not other arrests, but just gambling-
- 5 related charges. Fourteen percent went to trial in
- 6 court, and 12 percent were convicted. It turns out
- 7 that 11 percent went on probation and nine percent
- 8 were incarcerated. Now, these figures may be slightly
- 9 different, but they are in the papers that I've given
- 10 you. On average, they spent -- well, the total
- 11 average of those incarcerated spent 208 days in jail.
- 12 What were they incarcerated for? They were
- 13 incarcerated for things like embezzlement, fraud and
- 14 forgery, that's what they were incarcerated for.
- Well, that leads to a problem with looking
- 16 at community studies of street crime, and thinking
- 17 that if somehow street crime doesn't go up there has
- 18 been no increase in crime in a neighborhood. In
- 19 actuality, problem and pathological gamblers, some do
- 20 commit street crime, but the overwhelming majority of
- 21 them are committing embezzlement, forgery and fraud
- 22 and theft of various sorts, and those are the kinds of

- 1 crimes that need to be investigated.
- 2 Unfortunately, I'm a criminologist, uniform
- 3 crime reports are notoriously terrible at looking at
- 4 those specific offenses.
- 5 Also, another thing that I note is that a
- 6 lot of compulsive gamblers, they live in one area, but
- 7 they steal -- and they gamble in another area. An
- 8 illustrative case is a woman who lived in Wisconsin,
- 9 went to the casinos in Minnesota and she robbed banks
- 10 in Wisconsin. So, you can study Minnesota crime rates
- 11 until the cows come home and it isn't going to detect
- 12 those people who go from Wisconsin to Minnesota,
- 13 crossing state lines, in order to steal. You are just
- 14 not going to capture that figure. So, it's a very
- 15 complicated and complex picture.
- 16 Another thing I looked at in this study is
- 17 that welfare costs actually were not that high, I was
- 18 surprised, and I think it's probably a bias of the
- 19 sample. These are Gamblers Anonymous members and
- 20 people in treatment. Actually, in some ways they are
- 21 the healthiest of the pathological gamblers, because
- 22 they are the ones that are seeking treatment and

- 1 trying to solve their problem. Only four percent sold
- 2 Food Stamps to pay for gambling, or welfare money, or
- 3 Social Security, and while there were 20 percent who
- 4 said they used unemployment checks to gamble with.
- 5 These are financial things.
- 6 What about personal things? Let's get down
- 7 to the person. I remember there was a day a few years
- 8 ago when the state of Illinois said they weren't going
- 9 to spend \$250,000.00 that they were supposed to spend,
- 10 and on that same day I found out that a woman had
- 11 killed herself in Collinsville, Illinois. To say the
- 12 least, I was rather upset about the coincide of those
- 13 two events on the same day for me.
- So, it's important, I think, to know what
- 15 is the suicidal ideation of problem gamblers. And,
- 16 Chris Anderson, the person that I did this first
- 17 Gamblers Anonymous survey with in Illinois, suggested maybe
- 18 we should ask these people, well, have you ever wanted
- 19 to die? Seventy-seven percent of the Gamblers
- 20 Anonymous members stated that they have wanted to die.
- 21 That's an enormous figure. Two thirds contemplated
- 22 suicide, slightly under half, 47 percent, said they

- 1 had a definite plan to kill themselves. We asked
- 2 them, well -- I remember in 1973 or '74 I was
- 3 interviewing this guy, he was a professional bowler,
- 4 he said, well, I thought I would take these bowling
- 5 balls and tie them around my waist and I'd jump off a
- 6 bridge. I mean, this is -- he knew exactly how he was
- 7 going to do it. I had interviewed a guy who told me
- $8\,$ he would take a $45\,$ and blow his head off. Two years
- 9 later, that's what he did, he relapsed, he was in
- 10 Gamblers Anonymous for five years, went on burned down
- 11 and he relapsed, lost everything, lost the insurance
- 12 money and killed himself. I know, I personally know
- 13 people who have killed themselves.
- Now, these people, they are in pain. The
- 15 question, I mean, obviously, if they had these
- 16 suicidal ideations they were in pain, we are not
- 17 talking about somebody who, you know, kind of, oh, I
- 18 lost a lot of money, ah, ah, ah, you know, we're
- 19 talking about pain.
- 20 One third of these people have no health
- 21 insurance, one third. We could ask the insurance
- 22 industry to pay for treatment, but one third of them

- 1 have no insurance. Where are they going to get the
- 2 help, and they are not getting the help, the vast
- 3 majority of the states in the United States don't
- 4 provide treatment money.
- 5 The state of Illinois makes \$800 million a
- 6 year, that's \$800 million a year, and doesn't pay one
- 7 penny to help problem gamblers. Some of that money
- 8 could be used --
- 9 COMMISSIONER LANNI: Excuse me, where do
- 10 they make \$800 million a year?
- 11 DOCTOR LESIEUR: They make that money --
- 12 they make that money from the lottery, they make that
- 13 money from the casino, from the race tracks, that's
- 14 where they make the money.
- 15 COMMISSIONER LANNI: Okay, various gaming
- 16 sources is what you are saying.
- 17 DOCTOR LESIEUR: Yes, various gaming
- 18 sources, I'm sorry.
- 19 Gamblers Anonymous is not enough for a lot
- 20 of people. The only study of Gamblers Anonymous and
- 21 the effectiveness of Gamblers Anonymous show that
- 22 eight percent, eight percent of Gamblers Anonymous

- 1 members were in abstinence after two years in Gamblers
- 2 Anonymous.
- Now, we know, we've done evaluation
- 4 research, that treatment plus Gamblers Anonymous, we
- 5 increased that, and the question is, actually, we
- 6 don't know how effective it is. We did one study
- 7 where 60 percent were abstinent, but that was after
- 8 about six months to a year, but what are called
- 9 controlled studies really need to be funded.
- In most places, alternatives to Gamblers
- 11 Anonymous are simply not available, they are just not
- 12 available. There are places in Texas, you have to
- drive over 100 miles to get to a Gamblers Anonymous
- 14 meeting. Or, they are too inconvenient, when we make
- 15 treatment inconvenient, people who are addicted don't
- 16 go, they just don't go. Treatment just isn't
- 17 available, it isn't around.
- 18 A second question, why do current surveys,
- 19 and it's my belief they underestimate the problem, and
- 20 I'm going to give you my reason for why they
- 21 underestimate the problem, Howard Shaffer and I
- 22 slightly disagree. First of all, when we conduct a

- 1 telephone survey, and you had your telephone cut off
- 2 for non-payment because you lost your phone as a
- 3 result of gambling debts, you are not going to be in
- 4 that survey. So, minus one problem gambler.
- 5 Some individuals have no phone, and there
- 6 is some evidence that people without a phone have
- 7 higher rates of problem gambling than people with a
- 8 phone. The only survey that I know of in North
- 9 America was a survey of Native Americans, conducted by
- 10 Rachel Volberg, showed that over the phone ten percent
- 11 Native Americans were problem gamblers. When they did
- 12 door-to-door surveys that percentage went up to over
- 13 a third, three times, three and a third times higher
- 14 rate in door-to-door surveys than you get over the
- 15 phone. We don't know what that would be in the
- 16 general population, I don't know, or whether that's
- 17 restricted to just Native Americans. But, at a
- 18 minimum, I think that field and phone rates need to be
- 19 combined, because phone rates are going to give an
- 20 underestimate, from my point of view.
- 21 There are the in-patients and people in
- 22 drug treatment, and Howard Shaffer mentioned this as

- 1 well, they are excluded from phone surveys.
- I conducted a survey, well, it's 12 years
- 3 ago now, of alcoholics in alcohol treatment
- 4 facilities, and we found out that 19 percent of them
- 5 were pathological problem or pathological gamblers.
- 6 I recently did some surveys that were
- 7 Funded by the National Institute of Drug Abuse, Methadone
- 8 Maintenance Clinics, it showed 30 percent were problem or
- 9 pathological gamblers. Those are people who are in
- 10 the community that probably would be surveyed.
- 11 In-patient populations have enormously high
- 12 rates of problem gambling, enormously high.
- 13 Psychiatric in-patients also have high rates of
- 14 problem gambling, rates about maybe three to five
- 15 times higher than the general population.
- 16 In prison surveys, between ten and 30
- 17 percent, we don't know what the rate of problem or
- 18 pathological gambling is among prisoners, but it is
- 19 high. It's like the rate among the in-patient alcohol
- 20 and drug treatment population.
- 21 Question of the homeless, we have
- 22 absolutely no idea what the rate of problem gambling

- 1 is among the homeless.
- 2 Let's continue with the telephone survey
- 3 business. Response rates are lower and refusal rates
- 4 are higher in phone surveys than they are in field
- 5 studies. This we know. Non-response can mean at the
- 6 casino. Of course, if you do a home survey you may
- 7 come up with the same problem. Also, it may mean at
- 8 the race track, or it may mean just out gambling.
- 9 Non-response may also mean too obsessed or
- 10 too depressed with my gambling problems, and non-
- 11 response also may be, I'm so afraid of my creditors
- 12 that I don't want to answer the phone. My creditors
- 13 are hounding me. Refusal, refusal may mean my spouse
- 14 is angry over my gambling, oh, this is a gambling
- 15 survey, oh, I'm not gambling anymore, you know, no,
- 16 I'm not going to answer this survey. Or, the spouse
- 17 may be on the extension. You know, today, using a
- 18 telephone survey isn't like it was 25 years ago,
- 19 everybody has extensions. I pick up the phone and I'm
- 20 surveyed about gambling, my wife or my husband is on
- 21 the extension, how honest am I going to be in that
- 22 survey? I am going to get a greater degree of honesty

- 1 in a door-to-door survey, where I can seclude that
- 2 gambler, or seclude that interview, than I will over
- 3 the phone. The telephone survey has some
- 4 difficulties. Now, each of these problems will lead
- 5 to an undercount of problem gamblers.
- 6 I was also asked to address the question of
- 7 teen gambling. The rate of teen gambling is between
- 8 four to eight percent of teens have a problem with
- 9 gambling. What are the characteristics of teens with
- 10 gambling problems? They begin playing at an early
- 11 age. We know that teens who start gambling at an
- 12 early age are more likely to have gambling problems.
- 13 They are also more likely to be illegal drug users,
- 14 teens who have a gambling problem are more likely to
- 15 be illegal drug users. They are also more likely to
- 16 have a history of delinquency, and it's almost like a
- 17 chicken and egg, they probably both occur at the same
- 18 time, the delinquency, the drug use and the gambling
- 19 are all part of this one behavioral -- kind of complex
- 20 behavioral pattern. Also, more likely to have poorer
- 21 grades in school, more likely to be truant from
- 22 school, and there's some evidence that they are more

- 1 likely to have suicide attempts, although that
- 2 evidence needs to be concurred.
- 3 No one, as far as I know, has investigated
- 4 the teen gambling and crime phenomenon. It's like it
- 5 doesn't exist. We don't know how much it exists or
- 6 whatever it exists.
- 7 In the end, problem gambling, I think, cuts
- 8 across state lines. Lottery tickets are bought in
- 9 Rhode Island, and you live in Massachusetts, or vice
- 10 versa. I steal in Wisconsin, I gamble with stolen
- 11 money in Minnesota. I live in Indianapolis and I
- 12 gamble at the Paradise Casino in Peoria. I live in
- 13 Utah and I cross the state line, I go into Nevada,
- 14 even Utah, Utah and Hawaii don't have legalized
- 15 gambling, Utah, you know, it's ringed by states that
- 16 have legalized gambling, and now we have the Internet,
- 17 and you are going to be looking at the Internet, well,
- 18 you ain't seen nothing yet. The Internet, it's a
- 19 regulatory nightmare, and things you could address.
- 20 Problem gambling is a nationwide issue that
- 21 really currently is not being addressed adequately by
- 22 the states. It's not being addressed adequately by

- 1 the states. And, because of that I'd like to make
- 2 some recommendations.
- 3 One of the recommendations is for the
- 4 creation of a national institute on problem gambling.
- 5 Now, why do I recommend that? I recommend that
- 6 because you need somebody who thinks -- who is paid to
- 7 think about problem gambling on a national level.
- 8 Currently, there is no one who is paid to think about
- 9 problem gambling on a national level, except in
- 10 voluntary organizations.
- 11 Also, we need a national clearinghouse for
- 12 problem gambling information. We have a hodgepodge of
- 13 help lines across the country, and there's really no
- 14 way of getting information about problem gambling. I
- 15 can call up the National Institute on Alcoholism, the
- 16 National Alcohol and Drug Clearinghouse, right now and
- 17 get a wide range of information, I can't do anything
- 18 similar to that with gambling, with problem gambling.
- 19 Now, I'd like to -- I think that the
- 20 federal government, we need a federal role in
- 21 encouraging research into problem gambling, and I'm
- 22 reminded of the monitoring of future studies. Every

- 1 year, every year the U.S. government finds out how
- 2 many kids are using drugs, every year, but we don't
- 3 know how many people are gambling, how many teens are
- 4 gambling.
- 5 Chair James and members of the Commission,
- 6 I'd like to thank you again for inviting me.
- 7 CHAIRMAN JAMES: Thank you, Doctor Lesieur.
- 8 Are there questions?
- 9 Commissioner Bible.
- 10 COMMISSIONER BIBLE: Doctor, what do you
- 11 know about the 300 -- I believe it's 394 people in
- 12 Gamblers Anonymous that you surveyed, in terms of
- 13 their actual gambling habits? What types of
- 14 activities did they engage in?
- DOCTOR LESIEUR: It varied by state, but
- 16 about 30 percent of them were casino gamblers, about
- 17 30 percent were race track gamblers, and then the rest
- 18 were mixed, mixed type gambling.
- 19 COMMISSIONER BIBLE: Did you make a
- 20 relationship between the legal gambling activities and
- 21 the illegal gambling activities?
- DOCTOR LESIEUR: There's a lot of overlap,

- 1 so, for example, people who go to casinos or race
- 2 tracks also gamble illegally, particularly, on sports.
- 3 COMMISSIONER BIBLE: Thank you.
- 4 CHAIRMAN JAMES: Commissioner Lanni.
- 5 COMMISSIONER LANNI: Yes, Doctor, a couple
- 6 of questions, if I may.
- 7 Could you share with me, unfortunately, my
- 8 packet didn't have the material, so I apologize, but
- 9 what is the Institute for Problem Gambling?
- 10 DOCTOR LESIEUR: The Institute for Problem
- 11 Gambling is a non-profit corporation devoted to
- 12 training, treatment professionals, to treat
- 13 pathological gamblers.
- 14 COMMISSIONER LANNI: And, where is it
- 15 located? Is it located in Rhode Island?
- 16 DOCTOR LESIEUR: I am in Rhode Island, it's
- 17 incorporated in Connecticut. There are people in
- 18 Rhode Island, Connecticut and Maryland affiliated with
- 19 the Institute.
- 20 COMMISSIONER LANNI: Is that funded by a
- 21 state?
- DOCTOR LESIEUR: No.

- 1 COMMISSIONER LANNI: How is it funded?
- 2 DOCTOR LESIEUR: No. It's funded through
- 3 the training that's done.
- 4 COMMISSIONER LANNI: So, it's a not-for-
- 5 profit, but you charge for the services then?
- 6 DOCTOR LESIEUR: Yes, right.
- 7 COMMISSIONER LANNI: And, your particular
- 8 expertise is as a researcher?
- 9 DOCTOR LESIEUR: Correct.
- 10 COMMISSIONER LANNI: You are a researcher.
- 11 You sound to be more of an advocate than a researcher.
- 12 DOCTOR LESIEUR: I started out as a
- 13 researcher in 1971. I've seen enough people with
- 14 problems to become an advocate.
- 15 COMMISSIONER LANNI: I appreciate that, and
- 16 it's, indeed, a problem, I don't mean to make light of
- 17 it, I realize there's a problem.
- 18 As far as the state spending, you referred
- 19 to the fact and you gave a number of numbers about the
- 20 fact that the state doesn't spend anywhere near the
- 21 amount of money. Do you what the state funding is?
- 22 For example, say in the state of Illinois, where

- 1 there's legalized race tracks, paritmutuel, there's
- 2 off track betting, there's a lottery, very active
- 3 lottery, and there's riverboat gaming in Illinois
- 4 maybe.
- 5 DOCTOR LESIEUR: Right, on the riverboats,
- 6 right. The Illinois Riverboat Owners Association
- 7 currently funds the Illinois Council on Problem
- 8 Gambling for advocacy and for training.
- 9 COMMISSIONER LANNI: Is that on a voluntary
- 10 basis?
- 11 DOCTOR LESIEUR: Yes, and it also funds the
- 12 help line in Illinois, but there is no treatment being
- 13 funded in Illinois at all.
- 14 COMMISSIONER LANNI: You referenced also
- 15 the issue of field as relative to phones.
- DOCTOR LESIEUR: Yes.
- 17 COMMISSIONER LANNI: It reminds me of the
- 18 old times with Tom Dewey winning the phone survey and
- 19 not enough Democrats had phones, but the issue -- I
- 20 question the issue, you seem to be -- again, accepting
- 21 the fact that you are an advocate, and I appreciate
- 22 that, as I said when I was named to this Commission,

- 1 I can't be objective, I'm an advocate on the other
- 2 side, certainly not on the issue of problem gaming.
- 3 I fully realize that it exists and it needs to be
- 4 dealt with. But, you were emphatic that a phone
- 5 survey, which produced a level of about a ten percent
- 6 return, as compared to a field survey of 33, you
- 7 automatically assumed or reached the conclusion, at
- 8 least it sounded to me, that the phone had to be an
- 9 under survey, and it seems to me if you are an
- 10 advocate I might take the other position because I'm
- 11 an advocate the other way. What significant support do
- 12 you have for the fact, on a research basis, that the
- 13 33 percent in the field is more accurate than the ten
- 14 percent on the phone? You were very, very strong
- 15 about that.
- 16 DOCTOR LESIEUR: Yes. I also qualified
- 17 that by saying that this is based on one survey, we
- 18 don't know if it would be true on a national level,
- 19 and the only way we'll find out if it's true on a
- 20 national level is to conduct both a field and a phone
- 21 survey. That's the only way we'll find out.
- 22 COMMISSIONER McCARTHY: Can I ask a

- 1 question?
- 2 CHAIRMAN JAMES: Certainly.
- 3 COMMISSIONER McCARTHY: Two of the three of
- 4 you recommended that the insurance industry play a
- 5 role in addressing some of the cost problems, economic
- 6 consequence problems, that arise from pathological
- 7 gambling. None of you suggested any particular role
- 8 or responsibility for the gambling industry itself,
- 9 whether it's states who sanction lotteries, or private
- 10 entities that run casinos, or race tracks, or card
- 11 clubs, or whatever it is. Do you have any thoughts on
- 12 that?
- DOCTOR LESIEUR: I can answer that. I
- 14 think that that's actually a state responsibility. I
- 15 don't necessarily think the casinos should be forced
- 16 into helping problem gamblers. They are in the
- 17 business of business, and I think that it's important
- 18 to make a distinction there.
- 19 I think the state can tax those
- 20 corporations, which it does. The state of Illinois,
- 21 for example, taxes the riverboats. The state of Rhode
- 22 Island taxes the jai alai fronton and dog track. The

- 1 states do tax, and they can take some of their tax
- 2 dollars and spend it for help lines, for treatment,
- 3 for prevention, for research, et cetera. I think it's
- 4 a state responsibility.
- 5 We don't ask the same question, I guess, we
- 6 don't think about whether Budweiser should be the one
- 7 that's funding the research. If Budweiser gets
- 8 together with other beverage industry representatives
- 9 and decides to contribute to that research, I think
- 10 that's a good idea, to fund research into problem
- 11 drinking, but it's not Budweiser's responsibility. In
- 12 terms of, you know, corporate responsibility, yes, you
- 13 know, in terms of moral, but that's a different
- 14 question.
- 15 COMMISSIONER LEONE: I --
- 16 CHAIRMAN JAMES: Excuse me just a minute,
- 17 I promised Doctor Dobson I would recognize him next.
- 18 COMMISSIONER LEONE: Actually, I mean this
- 19 point that's being made makes no economic sense. I'd
- 20 just like --
- 21 CHAIRMAN JAMES: Well, you hold that point
- 22 for just a minute, and then after that I will

- 1 recognize you.
- COMMISSIONER DOBSON: Actually, I have two
- 3 quick questions. I hope they'll be quick.
- 4 You made reference to the one small study
- 5 with regard to Gamblers Anonymous, they are having a
- 6 success rate of about eight percent. Do you have any
- 7 studies that show what the success rate is with more
- 8 traditional therapy in addition to something like
- 9 Gamblers Anonymous or even therapy alone?
- 10 DOCTOR LESIEUR: Yes, that rate --
- 11 COMMISSIONER DOBSON: As an advocate for
- 12 treatment, what kind of success rate can we look at?
- 13 DOCTOR LESIEUR: -- that rate is between 30
- 14 -- well, between 40 percent and 60 percent, depending
- on the study, and I would suspect that the treatment
- 16 success would be very similar to treatment success for
- 17 alcohol treatment, because the kind of treatment
- 18 that's being offered is very similar. The populations
- 19 are very similar. And so, I would suspect that in the
- 20 long run, as a researcher I would suspect that that's
- 21 the case.
- 22 COMMISSIONER DOBSON: The second question

- 1 would be for any of the three of you, I suspect Doctor
- 2 Shaffer, but any of the three of you.
- It has been my understanding, although I
- 4 don't know where I got this, that pathological and
- 5 problem gamblers are developed faster when the
- 6 turnaround time in the type of gambling is faster. In
- 7 other words, people who are involved in race track
- 8 betting, dog track betting, Bingo, things of that
- 9 nature, take longer to get into trouble with that than
- 10 some people who are involved in video poker, and slot
- 11 machines, and Keno and things of that nature. Is that
- 12 an accurate assumption?
- DOCTOR SHAFFER: Well, that position has
- 14 been developed from what we know about the other
- 15 addictions. In almost every case with the other
- 16 addictions substances that are short acting, quickly
- 17 stimulating, have very short duration of action, are
- 18 related with the most rapid seduction into an
- 19 addictive state, for those who will experience it.
- 20 Not everyone does. So, cocaine, for example, and
- 21 crack, producing very rapid introductions. So, in
- 22 that sense, since we know, as I testified before, that

- 1 there's a neurobiology of gambling as well, that very
- 2 rapid, short-lived games that have stimulating
- 3 capacity will change our central nervous system and
- 4 our subjective experience and can be the most
- 5 seductive.
- 6 Literature on this is meek and scant,
- 7 untheoretical at best, but I do think in the next
- 8 several years we'll see more evidence, but as
- 9 clinically I can say that we see this and it's one of
- 10 the reasons that I believe the 1984 Commission
- 11 suggested that states not fund instant lottery
- 12 tickets, not promote instant lottery games.
- 13 CHAIRMAN JAMES: Commissioner Leone.
- 14 COMMISSIONER LEONE: Well, I just had to
- 15 interrupt because it seems to me that what's been
- 16 described is in economic terms a classic case of
- 17 externalities, where the costs of certain activities
- 18 are not built into the price of those activities.
- 19 And, since one of the most important things for making
- 20 a market economy work, perhaps, the most important, is
- 21 getting prices right.
- 22 And, when you have a market imperfection,

- 1 or you have a situation where there are externalities,
- 2 we go to great extremes -- we are going to great
- 3 extremes in other areas to try and get prices right.
- 4 Pollution taxing is one of those things, and cigarette
- 5 settlement is another sensational example of getting
- 6 prices right.
- 7 It seems to me only logical, to the extent
- 8 it's possible, to build into the price, either being
- 9 in the business of gambling, or engaging in gambling
- 10 activity, the costs, and capturing that. Otherwise,
- 11 you are basically taxing the rest of society or
- 12 charging the rest of society, even if it's paying for
- 13 an extra bank guard, which may not show up as a tax,
- 14 but may show up in some other respect, for the costs
- 15 that are generated by this activity.
- 16 So, I have no particular -- I'm not taking
- 17 a position on how this ought to be done, but I do
- 18 think just -- and, I'm trying not to force an economic
- 19 point of view on everything, but I think it's
- 20 important for us to think about these questions this
- 21 way.
- The alternatives tend to be intervening in

- 1 people's lives on other grounds in a regulatory and
- 2 intrusive fashion, or imposing a variety of controls
- 3 and regulations on businesses that are less efficient
- 4 and trouble me a lot more than getting prices right.
- 5 So, I just -- I don't want to get into an
- 6 argument about this, but I think before we just assume
- 7 that building this into the price is not a good idea,
- $8\,$ or just pass that out as something we can't do, makes
- 9 you think very hard, to the extent -- in our society,
- 10 in our system, one of the reasons it works well we
- 11 have a lot of market imperfections, but we work very
- 12 hard to try and get prices right, and getting the
- 13 price right about gambling, or anything else, is
- 14 tricky, but it's not something which you just say we
- 15 can't do or we shouldn't do.
- 16 So, that comes back to how you pay for
- 17 these things, whatever the costs.
- 18 CHAIRMAN JAMES: I happened to see
- 19 Commissioner Lanni first, and then I will go to
- 20 Commissioner Wilhelm.
- 21 COMMISSIONER LANNI: Actually, just a
- 22 general comment for us as the Commissioners. I have

- 1 been having a difficult time reading a number of
- 2 documents from the esteemed representatives of the
- 3 research community, and the three members present
- 4 before us today, obviously, meet those particular
- 5 standards. But, I've trying to in my own mind define
- 6 problem gaming or gambling, pathological gambling, and
- 7 there's a difference if they are combined.
- 8 Commissioner McCarthy was referring to some
- 9 numbers in level three that Doctor Shaffer referred
- 10 to, and used the term, I think, pathological gambling,
- 11 but if I understood it correctly I thought level three
- 12 had problem and pathological gambling people in it,
- 13 but maybe I misunderstood that aspect.
- 14 DOCTOR SHAFFER: Our level --
- 15 COMMISSIONER LANNI: Just one last thing,
- 16 if I may, Doctor Shaffer.
- 17 And then, I get even further confused
- 18 because Doctor Volberg raises the term probable
- 19 pathological gambler. What we are going to need to do
- 20 is to have some definition so that we can have some
- 21 discussion that has some merit to it, because I get a
- 22 little lost, and maybe the other commissioners are

- 1 not, but I am in disorders.
- 2 COMMISSIONER DOBSON: And disordered.
- 3 COMMISSIONER LANNI: Exactly.
- 4 COMMISSIONER DOBSON: Disordered gamblers,
- 5 too.
- 6 COMMISSIONER LANNI: Exactly. There are
- 7 others, I wasn't limiting to those, but I've been
- 8 trying to just work at defining in my own mind the
- 9 meaning of each of these, and then suddenly Doctor
- 10 Volberg has thrown a new one in for me.
- 11 CHAIRMAN JAMES: May I suggest this, that
- 12 we have our staff just to come up with a list of the
- 13 terms and work with some of the people who have been
- 14 involved in the field for a while, and see if we could
- 15 come up -- that would probably help very much in just
- 16 the discussion and the debate that's ensuing in our
- 17 country, so that when we use the terms on the
- 18 Commission we at least know what we mean by that, and
- 19 people who are covering our deliberations could know
- what we mean by that.
- 21 COMMISSIONER LANNI: and, I think I
- 22 interrupted Doctor Shaffer, who wanted to respond to

- 1 the middle part of my question.
- 2 DOCTOR SHAFFER: We had the same problems
- 3 in our recent research that you are experiencing as
- 4 well. There are many, many terms, and not all
- 5 researchers use the same term and operationalize it
- 6 the same way, so that the notion of a problem gambler,
- 7 for example, to talk about Doctor Lesieur's important
- 8 scale, the SOGS, the South Oaks Gambling Scale, some
- 9 researchers reported results using three or four
- 10 positive responses as a problem, other researchers
- 11 used two, three or four, and still others used
- 12 positive responses of one, two, or three or four to
- 13 that scale. As a result, we went to a different level
- 14 of language and talked about level one, two, three,
- 15 and we can discuss that at another point.
- 16 COMMISSIONER McCARTHY: Could you answer
- 17 Commissioner Lanni's one specific point, Madam Chair,
- 18 level three, are we talking about pathological
- 19 gamblers?
- 20 DOCTOR SHAFFER: Level three are gamblers
- 21 who meet the diagnostic code as defined by Doctor
- 22 Lesieur's SOGS as five or more positive responses,

- 1 DSM-IV as five or more, or equivalent measures in the
- 2 field. So, it would be the most serious level of
- 3 pathological gambling, the most serious level of
- 4 gambling, I'm sorry, is level three.
- 5 CHAIRMAN JAMES: I'm going to recognize
- 6 Commissioner Wilhelm, and, unfortunately, he will be
- 7 the last one with this particular panel.
- 8 Commissioner Wilhelm.
- 9 COMMISSIONER WILHELM: I have a question
- 10 which is -- first, this is for Doctor Lesieur,
- 11 although I'd certainly be interested in the views of
- 12 either of the other of you.
- 13 Doctor Lesieur, you have argued very
- 14 forcefully and very persuasively about the personal
- 15 pain and the personal costs, and the family costs, and
- 16 the societal costs of pathological gambling. The
- 17 Chair of the research committee and other
- 18 commissioners have often repeated in the course of our
- 19 meetings that a primary goal of this Commission is to
- 20 try to provide the tools for state and local officials
- 21 who want to think about, well, should we have more
- 22 gambling, or less gambling, or no gambling, or so on.

- 1 It's also -- there's also ample evidence to
- 2 show that some of the kinds of problems you talked
- 3 about, and other very serious problems, infant
- 4 mortality for example, tend to accompany chronic
- 5 unemployment.
- 6 Methodologically, do you have any
- 7 suggestion as to how the Commission might go about
- 8 helping state and local officials balance these kinds
- 9 of costs and the kinds of benefits, as one example
- 10 that go with more employment, steady employment,
- 11 decent wages, good benefits, those kinds of things?
- 12 DOCTOR LESIEUR: I think I'll answer that
- 13 maybe indirectly. I was struck by the fact that the
- 14 crime rates don't seem to go up in communities that
- 15 get increased gambling. When you take into account,
- 16 for example, influxes of populations, for example,
- 17 Atlantic City, you can't base Atlantic City's crime
- 18 rates on its base population. There's a million
- 19 people that get put into here, so you have to control
- 20 for this visitor population.
- 21 And so, I say, okay, well, how do I explain
- 22 that? I think part of that explanation goes to the

- 1 question you asked, part of that is that, okay, the
- 2 unemployed people are committing fewer crimes and they
- 3 are being replaced by problem and pathological
- 4 gamblers who are committing more crimes. And so, you
- 5 get a net wash. There's no increase because as one
- 6 goes down -- unemployment-related crime goes down, the
- 7 problem and pathological gambling rate of crime goes
- 8 up, and they are kind of washing.
- 9 I mean, I don't know if that's true or not,
- 10 that's a research -- that's one way I explain that
- 11 kind of data, but I have no idea whether that's -- you
- 12 know, that explanation is accurate or not.
- 13 It's a sticky wicket. We are not talking
- 14 about something that's very simple to understand,
- 15 there's a lot of variables and they are not all
- 16 controllable, and they are not all measurable. For
- 17 example, how do you measure the tears of somebody at
- 18 a funeral, for somebody who committed suicide? You
- 19 can't. Or, how do you measure, you know, when
- 20 children are angry at their parent for not being
- 21 there, how do you measure that? You can't. You know,
- 22 where's Dad, well, Dad is at the race track, Dad isn't

- 1 with me, you know, that kind of pain you just can't
- 2 measure, it's not measurable. Economists give up on
- 3 it, you know, and, frankly, I don't know how to
- 4 measure it either.
- 5 DOCTOR LESIEUR: Well, you could probably
- 6 measure things like that as well or as poorly as you
- 7 can measure a lot of the consequences of chronic
- 8 unemployment.
- 9 COMMISSIONER WILHELM: Right, yes.
- 10 CHAIRMAN JAMES: With that, I'm going to
- 11 end on that note, and want to thank our distinguished
- 12 panel, and, again, look forward to working with you as
- 13 we go throughout our work and our deliberations. I
- 14 would particularly ask your help as we come up with a
- 15 set of definitions of terms, as we are describing
- 16 problem and pathological gamblers, that we can all
- 17 work off to make sure that we are all using the same
- 18 and appropriate language.
- 19 I'm going to ask for a recess for five
- 20 minutes and ask that we come back together at 11:00,
- and we'll hear our panel then.
- 22 (Whereupon, at 10:57 a.m., a recess until

- 1 11:11 a.m.)
- 2 CHAIRMAN JAMES: Here today to discuss the
- 3 treatment side are Doctor Valerie Lorenz, Executive
- 4 Director of the Compulsive Gambling Center in
- 5 Baltimore, and Edward Looney, Executive Director --
- 6 I'm going to ask for quiet in the room, please, we
- 7 have a very full agenda and we really do need to get
- 8 through this -- Executive Director for the Council on
- 9 Compulsive Gambling of New Jersey, and each of you
- 10 will have 15 minutes, and please allow time for
- 11 questions within that 15 minutes. Welcome, and we
- 12 greatly anticipate your testimony. Thank you.
- 13 Doctor Lorenz.
- 14 DOCTOR LORENZ: Thank you, Chairman James.
- 15 First of all, I would like to thank you
- 16 for the opportunity of being able to speak with you.
- 17 I had sent information to this Commission prior, I
- 18 understand there's a question of whether or not you
- 19 have it, so I will have to change my comments from
- 20 what I had intended to make and, perhaps -- you do
- 21 have it now?
- 22 CHAIRMAN JAMES: Yes.