## Appendix C:

## Working Group Health Care Poll

Total poll responses (internet, Catholic Health Association, and paper) as of August 31, $2006(14,165)$ Including:

- Paper polls added to the CHCWG poll ( $n=641$ ).
- Catholic Health Association (CHA) posting of the CHCWG poll. These responses were forwarded to the CHCWG from CHA ( $n=1,079$ ).
- Responses submitted by members of the Communication Workers of America (CWA) to the CHCWG Internet Poll ( $n=505$ ).

1. How much do you agree or disagree with the following statement about health insurance coverage and public policy in the United States? By public policy, we mean a public goal set out in federal or state law.

It should be public policy (that is, a public goal set out in federal or state law) that all Americans have affordable health care insurance or other coverage.

|  | Total Poll <br> responses | Paper Polls | CHA | CWA |
| :--- | :--- | :--- | :--- | :--- |
| Strongly agree | $78.5 \%$ | $77.8 \%$ | $60.5 \%$ | $89.7 \%$ |
| Agree | $\mathbf{1 3 . 1 \%}$ | $17.5 \%$ | $30.1 \%$ | $6.5 \%$ |
| Neutral | $2.0 \%$ | $2.3 \%$ | $4.3 \%$ | $0.8 \%$ |
| Disagree | $\mathbf{2 . 1 \%}$ | $0.6 \%$ | $2.6 \%$ | $0.4 \%$ |
| Strongly disagree | $3.5 \%$ | $0.6 \%$ | $1.7 \%$ | $1.4 \%$ |
| Not applicable/No <br> response | $\mathbf{0 . 9 \%}$ | $0.6 \%$ | $0.8 \%$ | $1.2 \%$ |

2. Which one of the following do you think is the MOST important reason to have health insurance?

|  | Total Poll <br> responses | Paper Polls | CHA | CWA |
| :--- | :--- | :--- | :--- | :--- |
| To pay for <br> everyday medical <br> expenses | $34.5 \%$ | $35.6 \%$ | $35.3 \%$ | $25.5 \%$ |
| To protect against <br> high medical costs | $61.0 \%$ | $60.4 \%$ | $61.7 \%$ | $48.5 \%$ |
| No opinion | $3.7 \%$ | $2.2 \%$ | $2.6 \%$ | $25.4 \%$ |
| No response | $0.9 \%$ | $1.9 \%$ | $0.4 \%$ | $0.6 \%$ |

3. Health insurance coverage can be organized in different ways. Which statement best describes your views on how health care coverage should be organized?

|  | Total Poll <br> responses | Paper <br> Polls | CHA | CWA |
| :--- | :--- | :--- | :--- | :--- |
| Provide coverage for particular <br> groups of people (for example, <br> employees, people who are elderly <br> or cannot work because of <br> disability, or people with very low <br> incomes) as is the case now. | $11.5 \%$ | $12.0 \%$ | $19.4 \%$ | $5.15 \%$ |
| Provide coverage for everyone, for | $84.5 \%$ | $83.0 \%$ | $75.1 \%$ | $92.5 \%$ |

*Note: Percentages may not add up to $\mathbf{1 0 0 \%}$ due to rounding.

| a defined level of benefits, (either <br> by expanding the current system or <br> by creating a new system). |  |  |  |  |
| :--- | :--- | :--- | :--- | :--- |
| No opinion | $2.9 \%$ | $3.4 \%$ | $4.5 \%$ | $1.4 \%$ |
| No response | $1.2 \%$ | $1.6 \%$ | $1.0 \%$ | $1.0 \%$ |

4. Some health insurance models are designed to provide "basic" or "essential" services. When you think about the different kinds of health care that people use, which of the following services do you believe need to be included in BASIC insurance coverage for you and your family? Check all that apply.

|  | Total Poll responses | Paper Polls | CHA | CWA |
| :---: | :---: | :---: | :---: | :---: |
| Annual Physicals \& Preventive Care | 93.5\% | 93.2\% | 95.9\% | 96.6\% |
| Chiropractic Care | 36.5\% | 32.6\% | 36.8\% | 52.7\% |
| Community-based Care Services (for people with disabilities) | 70.4\% | 67.9\% | 61.5\% | 75.3\% |
| Complementary and Alternative Medicine (such as acupuncture) | 36.1\% | 31.5\% | 24.6\% | 44.2\% |
| Dental Care | 81.7\% | 85.5\% | 82.7\% | 91.7\% |
| Doctor's Office Visits | 87.5\% | 85.2\% | 90.4\% | 94.3\% |
| Elective Surgery (such as plastic surgery) | 6.0\% | 11.7\% | 6.8\% | 12.7\% |
| Emergency Room Visits | 89.6\% | 84.7\% | 85.7\% | 95.5\% |
| Family Planning | 65.9\% | 64.1\% | 53.5\% | 66.3\% |
| Hearing Aids | 63.2\% | 58.5\% | 53.8\% | 75.6\% |
| Home Health Care | 70.6\% | 68.6\% | 66.4\% | 79.6\% |
| Hospice and Other Palliative Care (pain management) | 77.7\% | 72.0\% | 73.8\% | 83.0\% |
| Hospital Stays (including surgery) | 92.1\% | 88.9\% | 90.0\% | 94.7\% |
| Imaging Tests (MRI, CAT, X-ray) | 89.5\% | 83.9\% | 84.1\% | 93.9\% |
| Lab Tests | 92.5\% | 89.6\% | 91.8\% | 94.3\% |
| Medical Equipment (such as wheelchairs, prosthetics) | 73.5\% | 66.3\% | 66.2\% | 81.6\% |
| Mental Health Care | 81.2\% | 76.9\% | 79.2\% | 84.8\% |
| Nursing Home Care | 65.6\% | 61.0\% | 61.9\% | 78.6\% |
| Outpatient Surgery | 86.0\% | 81.9\% | 83.8\% | 91.5\% |
| Physical, Occupational \& Speech Therapy | 76.6\% | 68.6\% | 78.3\% | 84.8\% |
| Prescription Drugs | 90.7\% | 90.2\% | 91.1\% | 96.0\% |
| Substance Abuse Treatment | 61.7\% | 53.7\% | 58.9\% | 70.3\% |
| Vision/Eye Care | 79.2\% | 83.2\% | 77.4\% | 91.3\% |

*Note: Percentages may not add up to $\mathbf{1 0 0 \%}$ due to rounding.
5. Who should decide what services are covered in "basic" health insurance?

|  | Total Poll <br> responses | Paper <br> Polls | CHA | CWA |
| :--- | :--- | :--- | :--- | :--- |
| Consumers | $\mathbf{2 6 . 9 \%}$ | $15.5 \%$ | $15.1 \%$ | $51.5 \%$ |
| Employers | $0.6 \%$ | $0.5 \%$ | $1.5 \%$ | $0.4 \%$ |
| Government | $3.5 \%$ | $3.0 \%$ | $1.9 \%$ | $1.4 \%$ |
| Insurance Companies | $0.5 \%$ | $0.0 \%$ | $0.6 \%$ | $0.0 \%$ |
| Medical Providers | $4.7 \%$ | $2.5 \%$ | $5.5 \%$ | $3.0 \%$ |
| Some combination of the above | $61.6 \%$ | $75.5 \%$ | $72.0 \%$ | $42.2 \%$ |
| Not sure | $\mathbf{1 . 6 \%}$ | $2.3 \%$ | $3.1 \%$ | $1.4 \%$ |
| No response | $\mathbf{0 . 7 \%}$ | $0.8 \%$ | $0.3 \%$ | $0.2 \%$ |

6a. People may have different views about what is most important to them and their families when it comes to getting health care. Which of the following would be MOST important to you and your family if you have an opportunity to choose health care coverage?

|  | Total Poll <br> responses | Paper <br> Polls | CHA | CWA |
| :--- | :--- | :--- | :--- | :--- |
| Protecting the privacy and <br> confidentiality of my medical history <br> and treatment information | $\mathbf{4 . 0 \%}$ | $4.7 \%$ | $3.6 \%$ | $2.6 \%$ |
| Not having to deal with paperwork <br> and bills | $\mathbf{2 . 7 \%}$ | $2.5 \%$ | $1.4 \%$ | $3.0 \%$ |
| Keeping down the cost of my <br> insurance premiums | $\mathbf{2 3 . 2 \%}$ | $18.9 \%$ | $21.2 \%$ | $38.4 \%$ |
| Keeping down out-of-pocket costs for <br> visits, drugs, or other supplies | $\mathbf{2 3 . 2 \%}$ | $18.9 \%$ | $33.1 \%$ | $27.5 \%$ |
| Convenience and waiting times for <br> appointments and services | $\mathbf{1 . 6 \%}$ | $6.9 \%$ | $5.6 \%$ | $0.8 \%$ |
| Being able to get information about <br> the quality of health care services I <br> need in order to make informed <br> decisions about care for my family <br> and me | $\mathbf{1 1 . 4 \%}$ | $1.6 \%$ | $0.6 \%$ | $8.1 \%$ |
| Being able to get information about <br> the costs of health care services I <br> need in order to make informed <br> decisions about care for my family <br> and me | $\mathbf{6 . 1 \%}$ |  | $14.4 \%$ | $12.7 \%$ |
| Having health care providers who are <br> respectful and communicate well | $\mathbf{4 . 7 \%}$ | $4.2 \%$ | $3.4 \%$ | $1.6 \%$ |
| Being able to choose which hospital <br> to go to | $\mathbf{1 . 1 \%}$ | $2.5 \%$ | $1.7 \%$ | $0.8 \%$ |
| Being able to choose my own <br> personal physician | $\mathbf{1 7 . 0 \%}$ | $21.5 \%$ | $13.1 \%$ | $11.5 \%$ |
| Being able to choose my own medical <br> specialist | $\mathbf{4 . 1 \%}$ | $3.3 \%$ | $2.4 \%$ | $2.2 \%$ |
| No response | $0.9 \%$ | $0.8 \%$ | $0.2 \%$ | $0.2 \%$ |

*Note: Percentages may not add up to $\mathbf{1 0 0 \%}$ due to rounding.

## 6b. Which would be the NEXT MOST important?

|  | Total Poll <br> responses | Paper <br> Polls | CHA | CWA |
| :--- | :--- | :--- | :--- | :--- |
| Protecting the privacy and <br> confidentiality of my medical history <br> and treatment information | $4.7 \%$ | $4.8 \%$ | $3.7 \%$ | $2.6 \%$ |
| Not having to deal with paperwork <br> and bills | $4.7 \%$ | $5.5 \%$ | $1.4 \%$ | $3.0 \%$ |
| Keeping down the cost of my <br> insurance premiums | $18.7 \%$ | $16.5 \%$ | $21.2 \%$ | $38.4 \%$ |
| Keeping down out-of-pocket costs for <br> visits, drugs, or other supplies | $21.4 \%$ | $15.3 \%$ | $33.1 \%$ | $27.5 \%$ |
| Convenience and waiting times for <br> appointments and services | $2.8 \%$ | $6.6 \%$ | $5.6 \%$ | $0.8 \%$ |
| Being able to get information about <br> the quality of health care services I <br> need in order to make informed <br> decisions about care for my family <br> and me | $9.0 \%$ | $4.5 \%$ | $0.6 \%$ | $8.1 \%$ |
| Being able to get information about <br> the costs of health care services I <br> need in order to make informed <br> decisions about care for my family <br> and me | $7.3 \%$ | $10.4 \%$ | $12.7 \%$ | $3.4 \%$ |
| Having health care providers who are <br> respectful and communicate well | $5.9 \%$ | $5.3 \%$ | $4.4 \%$ | $1.6 \%$ |
| Being able to choose which hospital <br> to go to | $4.1 \%$ | $4.2 \%$ | $1.7 \%$ | $0.8 \%$ |
| Being able to choose my own <br> personal physician | $14.7 \%$ | $15.6 \%$ | $13.1 \%$ | $11.5 \%$ |
| Being able to choose my own medical <br> specialist | $5.3 \%$ | $8.1 \%$ | $2.4 \%$ | $2.2 \%$ |
| No response | $1.5 \%$ | $3.1 \%$ | $0.2 \%$ | $0.2 \%$ |

7. One way or another, we all pay for the increasing costs of health care through increased insurance premiums, taxes, or consumer prices. How much do you agree or disagree with the following statements about paying for health care?
a. We should all be responsible for setting aside enough money to pay for most of our health care expenses.

|  | Total Poll <br> responses | Paper <br> Polls | CHA | CWA |
| :--- | :--- | :--- | :--- | :--- |
| Strongly agree | $7.2 \%$ | $6.2 \%$ | $5.5 \%$ | $4.8 \%$ |
| Agree | $14.7 \%$ | $18.1 \%$ | $24.0 \%$ | $5.4 \%$ |
| Neutral | $\mathbf{1 4 . 6 \%}$ | $14.8 \%$ | $21.1 \%$ | $11.5 \%$ |
| Disagree | $29.7 \%$ | $30.1 \%$ | $34.1 \%$ | $20.0 \%$ |
| Strongly disagree | $30.9 \%$ | $25.7 \%$ | $13.8 \%$ | $56.8 \%$ |
| Not applicable/No response | $\mathbf{2 . 8 \%}$ | $5.0 \%$ | $1.5 \%$ | $1.5 \%$ |

b. We should all pay for part of our health care costs so we will be more careful about how we use health care
*Note: Percentages may not add up to $\mathbf{1 0 0 \%}$ due to rounding.
services.

|  | Total Poll <br> responses | Paper <br> Polls | CHA | CWA |
| :--- | :--- | :--- | :--- | :--- |
| Strongly agree | $19.2 \%$ | $21.7 \%$ | $20.3 \%$ | $4.2 \%$ |
| Agree | $37.2 \%$ | $39.5 \%$ | $50.2 \%$ | $20.2 \%$ |
| Neutral | $12.2 \%$ | $10.8 \%$ | $9.8 \%$ | $10.5 \%$ |
| Disagree | $16.4 \%$ | $13.1 \%$ | $14.3 \%$ | $43.6 \%$ |
| Strongly disagree | $12.9 \%$ | $11.7 \%$ | $4.4 \%$ | $20.2 \%$ |
| Not applicable/No response | $2.1 \%$ | $3.2 \%$ | $0.9 \%$ | $1.3 \%$ |

c. People with health problems, who use more health services, should have to pay higher insurance premiums.

|  | Total Poll <br> responses | Paper <br> Polls | CHA | CWA |
| :--- | :--- | :--- | :--- | :--- |
| Strongly agree | $5.3 \%$ | $2.5 \%$ | $6.1 \%$ | $2.0 \%$ |
| Agree | $11.0 \%$ | $10.6 \%$ | $14.7 \%$ | $5.0 \%$ |
| Neutral | $12.5 \%$ | $15.0 \%$ | $18.5 \%$ | $5.7 \%$ |
| Disagree | $34.9 \%$ | $35.3 \%$ | $41.5 \%$ | $30.5 \%$ |
| Strongly disagree | $34.0 \%$ | $30.7 \%$ | $17.9 \%$ | $55.8 \%$ |
| Not applicable/No response | $\mathbf{2 . 4 \%}$ | $5.8 \%$ | $1.2 \%$ | $1.0 \%$ |

d. People with higher incomes should pay higher premiums for employer-sponsored health insurance.

|  | Total Poll <br> responses | Paper <br> Polls | CHA | CWA |
| :--- | :--- | :--- | :--- | :--- |
| Strongly agree | $15.0 \%$ | $14.0 \%$ | $8.1 \%$ | $33.3 \%$ |
| Agree | $21.7 \%$ | $23.6 \%$ | $18.2 \%$ | $16.0 \%$ |
| Neutral | $\mathbf{1 7 . 1 \%}$ | $17.3 \%$ | $18.0 \%$ | $15.5 \%$ |
| Disagree | $\mathbf{2 7 . 1 \%}$ | $23.9 \%$ | $40.4 \%$ | $22.0 \%$ |
| Strongly disagree | $16.1 \%$ | $14.5 \%$ | $13.9 \%$ | $12.1 \%$ |
| Not applicable/No response | $3.0 \%$ | $7.9 \%$ | $1.5 \%$ | $1.2 \%$ |

e. People with higher incomes should pay more for health insurance they buy for themselves from insurance companies.

|  | Total Poll <br> responses | Paper <br> Polls | CHA | CWA |
| :--- | :--- | :--- | :--- | :--- |
| Strongly agree | $14.4 \%$ | $12.6 \%$ | $6.8 \%$ | $34.1 \%$ |
| Agree | $19.3 \%$ | $21.8 \%$ | $15.9 \%$ | $15.7 \%$ |
| Neutral | $17.9 \%$ | $18.1 \%$ | $20.1 \%$ | $14.5 \%$ |
| Disagree | $28.0 \%$ | $24.6 \%$ | $41.6 \%$ | $22.0 \%$ |
| Strongly disagree | $17.1 \%$ | $14.5 \%$ | $13.9 \%$ | $12.1 \%$ |
| Not applicable/No response | $3.3 \%$ | $8.2 \%$ | $1.7 \%$ | $1.8 \%$ |

*Note: Percentages may not add up to $\mathbf{1 0 0 \%}$ due to rounding.
f. Everyone should pay the same amount for health insurance.

|  | Total Poll <br> responses | Paper Polls | CHA | CWA |
| :--- | :--- | :--- | :--- | :--- |
| Strongly agree | $19.8 \%$ | $17.2 \%$ | $14.5 \%$ | $16.2 \%$ |
| Agree | $18.6 \%$ | $17.8 \%$ | $26.7 \%$ | $14.3 \%$ |
| Neutral | $14.1 \%$ | $14.3 \%$ | $18.5 \%$ | $11.7 \%$ |
| Disagree | $27.1 \%$ | $25.4 \%$ | $29.2 \%$ | $18.6 \%$ |
| Strongly disagree | $17.1 \%$ | $15.9 \%$ | $9.7 \%$ | $36.4 \%$ |
| Not applicable | $3.2 \%$ | $9.4 \%$ | $1.5 \%$ | $2.8 \%$ |

8. How much do you agree or disagree with the following statements about controlling the rising costs of health care in America?
a. Health plans/insurers should use financial incentives (such as higher payments) to hospitals and doctors that provide efficient, high-quality care.

|  | Total Poll <br> responses | Paper <br> Polls | CHA | CWA |
| :--- | :--- | :--- | :--- | :--- |
| Strongly agree | $14.2 \%$ | $10.0 \%$ | $11.0 \%$ | $13.3 \%$ |
| Agree | $40.3 \%$ | $30.1 \%$ | $43.0 \%$ | $51.9 \%$ |
| Neutral | $17.8 \%$ | $18.9 \%$ | $19.2 \%$ | $16.0 \%$ |
| Disagree | $16.2 \%$ | $23.1 \%$ | $19.3 \%$ | $8.7 \%$ |
| Strongly disagree | $8.4 \%$ | $10.6 \%$ | $5.5 \%$ | $6.5 \%$ |
| Not applicable | $3.2 \%$ | $6.5 \%$ | $2.9 \%$ | $3.6 \%$ |

b. Health plans/insurers should not pay for high-cost technologies or treatments that have not been proven to be safe and medically effective.

|  | Total Poll <br> responses | Paper Polls | CHA | CWA |
| :--- | :--- | :--- | :--- | :--- |
| Strongly agree | $14.3 \%$ | $14.0 \%$ | $12.9 \%$ | $6.5 \%$ |
| Agree | $36.3 \%$ | $43.1 \%$ | $44.5 \%$ | $23.8 \%$ |
| Neutral | $23.7 \%$ | $17.8 \%$ | $20.1 \%$ | $43.4 \%$ |
| Disagree | $17.1 \%$ | $15.3 \%$ | $16.3 \%$ | $15.3 \%$ |
| Strongly disagree | $6.1 \%$ | $6.6 \%$ | $3.9 \%$ | $4.4 \%$ |
| Not applicable | $2.5 \%$ | $3.3 \%$ | $1.5 \%$ | $6.6 \%$ |

c. Health plans/insurers should not pay for high-cost technologies or treatments even if they have been proven to be safe and medically effective, if less expensive yet equally safe and medically effective technologies or treatments are available.

|  | Total Poll <br> responses | Paper <br> Polls | CHA | CWA |
| :--- | :--- | :--- | :--- | :--- |
| Strongly agree | $13.3 \%$ | $9.7 \%$ | $11.0 \%$ | $5.7 \%$ |
| Agree | $36.9 \%$ | $35.9 \%$ | $41.6 \%$ | $23.2 \%$ |
| Neutral | $14.3 \%$ | $11.5 \%$ | $14.7 \%$ | $28.7 \%$ |
| Disagree | $20.7 \%$ | $16.2 \%$ | $22.8 \%$ | $27.5 \%$ |
| Strongly disagree | $11.7 \%$ | $10.0 \%$ | $8.4 \%$ | $12.3 \%$ |
| Not applicable | $3.0 \%$ | $16.7 \%$ | $1.4 \%$ | $2.6 \%$ |

*Note: Percentages may not add up to $\mathbf{1 0 0 \%}$ due to rounding.
d. Health plans/insurers should use financial incentives (such as adjusting premiums and copayments) to encourage consumers to use more efficient and high-quality providers.

|  | Total Poll <br> responses | Paper Polls | CHA | CWA |
| :--- | :--- | :--- | :--- | :--- |
| Strongly agree | $13.5 \%$ | $10.0 \%$ | $12.2 \%$ | $5.9 \%$ |
| Agree | $41.6 \%$ | $40.9 \%$ | $52.9 \%$ | $29.1 \%$ |
| Neutral | $18.3 \%$ | $17.6 \%$ | $17.6 \%$ | $32.5 \%$ |
| Disagree | $15.7 \%$ | $17.9 \%$ | $12.6 \%$ | $21.2 \%$ |
| Strongly disagree | $7.9 \%$ | $7.3 \%$ | $3.2 \%$ | $7.5 \%$ |
| Not applicable | $3.0 \%$ | $6.2 \%$ | $1.5 \%$ | $3.8 \%$ |

e. Governments should set limits on prices for health care products, such as prescription drugs or medical devices.

|  | Total Poll <br> responses | Paper Polls | CHA | CWA |
| :--- | :--- | :--- | :--- | :--- |
| Strongly agree | $39.0 \%$ | $33.9 \%$ | $29.8 \%$ | $37.4 \%$ |
| Agree | $32.4 \%$ | $34.5 \%$ | $38.4 \%$ | $45.0 \%$ |
| Neutral | $9.2 \%$ | $11.4 \%$ | $11.9 \%$ | $5.9 \%$ |
| Disagree | $9.5 \%$ | $11.9 \%$ | $12.6 \%$ | $5.5 \%$ |
| Strongly disagree | $7.7 \%$ | $5.2 \%$ | $6.1 \%$ | $3.6 \%$ |
| Not applicable | $2.1 \%$ | $3.2 \%$ | $1.3 \%$ | $2.6 \%$ |

f. Governments should make it harder to qualify for enrollment in their programs that provide health coverage or health care services.

|  | Total Poll <br> responses | Paper Polls | CHA | CWA |
| :--- | :--- | :--- | :--- | :--- |
| Strongly agree | $3.4 \%$ | $2.0 \%$ | $5.3 \%$ | $4.2 \%$ |
| Agree | $5.0 \%$ | $3.6 \%$ | $9.6 \%$ | $3.2 \%$ |
| Neutral | $9.6 \%$ | $8.9 \%$ | $17.7 \%$ | $6.9 \%$ |
| Disagree | $31.0 \%$ | $37.0 \%$ | $38.6 \%$ | $24.0 \%$ |
| Strongly disagree | $46.6 \%$ | $43.7 \%$ | $25.5 \%$ | $56.0 \%$ |
| Not applicable | $4.4 \%$ | $4.8 \%$ | $3.2 \%$ | $5.8 \%$ |

g. Governments should improve the administration and efficiency of their health care programs.

|  | Total Poll <br> responses | Paper Polls | CHA | CWA |
| :--- | :--- | :--- | :--- | :--- |
| Strongly agree | $56.0 \%$ | $50.4 \%$ | $47.2 \%$ | $41.0 \%$ |
| Agree | $30.0 \%$ | $36.0 \%$ | $39.6 \%$ | $29.5 \%$ |
| Neutral | $7.4 \%$ | $7.2 \%$ | $7.7 \%$ | $23.2 \%$ |
| Disagree | $2.0 \%$ | $1.7 \%$ | $1.9 \%$ | $2.2 \%$ |
| Strongly disagree | $1.9 \%$ | $0.8 \%$ | $1.5 \%$ | $0.6 \%$ |
| Not applicable | $2.8 \%$ | $4.9 \%$ | $1.1 \%$ | $3.6 \%$ |

*Note: Percentages may not add up to $\mathbf{1 0 0 \%}$ due to rounding.
h. The private sector should increase efforts to improve the efficiency of health care providers that are paid through private insurance.

|  | Total Poll <br> responses | Paper <br> Polls | CHA | CWA |
| :--- | :--- | :--- | :--- | :--- |
| Strongly agree | $34.6 \%$ | $28.9 \%$ | $20.8 \%$ | $49.5 \%$ |
| Agree | $37.7 \%$ | $40.1 \%$ | $44.5 \%$ | $32.3 \%$ |
| Neutral | $15.8 \%$ | $16.5 \%$ | $25.4 \%$ | $11.5 \%$ |
| Disagree | $4.9 \%$ | $5.0 \%$ | $5.9 \%$ | $3.0 \%$ |
| Strongly disagree | $2.9 \%$ | $3.1 \%$ | $2.0 \%$ | $1.4 \%$ |
| Not applicable | $4.1 \%$ | $6.4 \%$ | $1.5 \%$ | $2.4 \%$ |

i. Doctors, hospitals, and other health care providers should invest more in computerized information systems to monitor and improve health care quality, reduce errors, and improve administrative efficiencies.

|  | Total Poll <br> responses | Paper Polls | CHA | CWA |
| :--- | :--- | :--- | :--- | :--- |
| Strongly agree | $32.7 \%$ | $24.2 \%$ | $20.8 \%$ | $49.5 \%$ |
| Agree | $38.0 \%$ | $44.0 \%$ | $44.5 \%$ | $32.3 \%$ |
| Neutral | $20.3 \%$ | $18.6 \%$ | $25.4 \%$ | $11.5 \%$ |
| Disagree | $4.3 \%$ | $7.2 \%$ | $5.9 \%$ | $3.0 \%$ |
| Strongly disagree | $1.8 \%$ | $2.5 \%$ | $2.0 \%$ | $1.4 \%$ |
| Not applicable | $2.8 \%$ | $3.6 \%$ | $1.5 \%$ | $2.4 \%$ |

9. How much MORE would you be willing to pay (taxes, premiums, copayments, or deductibles) in a year to support efforts that would result in every American having access to affordable, high quality health care coverage and services?

|  | Total Poll <br> responses | Paper Polls | CHA | CWA |
| :--- | :--- | :--- | :--- | :--- |
| $\$ 0$ | $12.8 \%$ | $10.6 \%$ | $17.0 \%$ | $12.9 \%$ |
| $\$ 1-\$ 99$ | $17.1 \%$ | $15.6 \%$ | $26.2 \%$ | $13.5 \%$ |
| $\$ 100-\$ 299$ | $21.3 \%$ | $19.3 \%$ | $20.7 \%$ | $14.1 \%$ |
| $\$ 300-\$ 999$ | $16.9 \%$ | $14.5 \%$ | $11.1 \%$ | $9.7 \%$ |
| $\$ 1,000$ or more | $11.7 \%$ | $12.8 \%$ | $3.3 \%$ | $4.2 \%$ |
| Don't know | $18.9 \%$ | $22.9 \%$ | $21.0 \%$ | $44.2 \%$ |
| No response | $1.3 \%$ | $4.2 \%$ | $0.6 \%$ | $1.6 \%$ |

10. Considering the rising cost of health care, which of the following should be the MOST important priorities for public spending on health and health care in America?
Choose up to 3.

|  | Total Poll <br> responses | Paper <br> Polls | CHA | CWA |
| :--- | :--- | :--- | :--- | :--- |
| Guaranteeing that there are enough <br> health care providers, especially in <br> inner cities and rural areas | $\mathbf{2 4 . 1 \%}$ | $30.9 \%$ | $21.3 \%$ | $20.8 \%$ |
| Investing in public health programs to <br> prevent disease, promote healthy <br> lifestyles, and protect the public <br> during epidemics or disasters | $\mathbf{4 9 . 7 \%}$ | $48.2 \%$ | $54.6 \%$ | $34.5 \%$ |

*Note: Percentages may not add up to $\mathbf{1 0 0 \%}$ due to rounding.

| Guaranteeing that all Americans have <br> health insurance | $64.6 \%$ | $63.5 \%$ | $58.2 \%$ | $82.4 \%$ |
| :--- | :--- | :--- | :--- | :--- |
| Funding the development of <br> computerized health information to <br> improve quality and efficiency of <br> health care | $\mathbf{1 1 . 4 \%}$ | $9.1 \%$ | $10.8 \%$ | $7.9 \%$ |
| Funding medical education to ensure <br> that we have enough high quality <br> medical professionals and health care <br> workers | $16.6 \%$ | $19.8 \%$ | $19.3 \%$ | $14.1 \%$ |
| Funding programs that help eliminate <br> problems in access to or quality of <br> care for minorities | $10.6 \%$ | $10.3 \%$ | $6.7 \%$ | $5.5 \%$ |
| Funding biomedical and technological <br> research | $10.5 \%$ | $8.6 \%$ | $7.7 \%$ | $9.7 \%$ |
| Guaranteeing that all Americans get <br> health care when they need it, <br> through some form of private or public <br> program, including "safety net" <br> programs for those who cannot afford <br> care otherwise | $69.8 \%$ | $67.4 \%$ | $76.3 \%$ | $80.8 \%$ |

11. Many people believe that fixing our health care system will require trade-offs by everyone (such as consumers, employers, government agencies, insurers, and providers). By tradeoffs, we mean reducing or eliminating something to get more of something else. How much do you agree or disagree with the following possible trade-offs?
a. Accepting a significant waiting time for non-critical care to get a 10 percent reduction in health care costs.

|  | Total Poll <br> responses | Paper <br> Polls | CHA | CWA |
| :--- | :--- | :--- | :--- | :--- |
| Strongly agree | $9.4 \%$ | $21.5 \%$ | $7.0 \%$ | $3.0 \%$ |
| Agree | $35.8 \%$ | $39.3 \%$ | $32.9 \%$ | $21.6 \%$ |
| Neutral | $\mathbf{1 6 . 1 \%}$ | $12.5 \%$ | $20.5 \%$ | $14.3 \%$ |
| Disagree | $24.2 \%$ | $12.5 \%$ | $25.7 \%$ | $20.8 \%$ |
| Strongly disagree | $9.8 \%$ | $8.6 \%$ | $11.6 \%$ | $8.9 \%$ |
| Not applicable | $4.8 \%$ | $5.0 \%$ | $2.4 \%$ | $31.5 \%$ |

b. Paying a higher deductible in your insurance for more choice of doctors and hospitals

|  | Total Poll <br> responses | Paper <br> Polls | CHA | CWA |
| :--- | :--- | :--- | :--- | :--- |
| Strongly agree | $6.4 \%$ | $21.5 \%$ | $3.9 \%$ | $1.2 \%$ |
| Agree | $29.2 \%$ | $39.3 \%$ | $32.9 \%$ | $11.3 \%$ |
| Neutral | $15.7 \%$ | $12.5 \%$ | $16.7 \%$ | $13.7 \%$ |
| Disagree | $30.2 \%$ | $12.5 \%$ | $33.4 \%$ | $27.7 \%$ |
| Strongly disagree | $13.6 \%$ | $8.6 \%$ | $11.0 \%$ | $15.3 \%$ |
| Not applicable | $4.8 \%$ | $5.0 \%$ | $2.0 \%$ | $30.9 \%$ |

*Note: Percentages may not add up to $\mathbf{1 0 0 \%}$ due to rounding.
c. Paying more in taxes to have basic health insurance coverage for all

|  | Total Poll <br> responses | Paper <br> Polls | CHA | CWA |
| :--- | :--- | :--- | :--- | :--- |
| Strongly agree | $\mathbf{2 6 . 2 \%}$ | $21.5 \%$ | $7.0 \%$ | $9.7 \%$ |
| Agree | $36.9 \%$ | $39.3 \%$ | $32.9 \%$ | $27.9 \%$ |
| Neutral | $10.5 \%$ | $12.5 \%$ | $20.5 \%$ | $9.1 \%$ |
| Disagree | $11.5 \%$ | $12.5 \%$ | $25.7 \%$ | $11.9 \%$ |
| Strongly disagree | $11.3 \%$ | $8.6 \%$ | $11.6 \%$ | $11.9 \%$ |
| Not applicable | $3.7 \%$ | $5.0 \%$ | $2.4 \%$ | $29.5 \%$ |

d. Expanding federal programs to cover more people, but provide fewer services to persons currently covered by those programs.

|  | Total Poll <br> responses | Paper <br> Polls | CHA | CWA |
| :--- | :--- | :--- | :--- | :--- |
| Strongly agree | $3.3 \%$ | $3.6 \%$ | $2.2 \%$ | $1.4 \%$ |
| Agree | $13.7 \%$ | $13.9 \%$ | $19.9 \%$ | $6.5 \%$ |
| Neutral | $16.9 \%$ | $16.2 \%$ | $24.4 \%$ | $10.3 \%$ |
| Disagree | $38.9 \%$ | $34.5 \%$ | $38.0 \%$ | $32.3 \%$ |
| Strongly disagree | $\mathbf{2 2 . 4 \%}$ | $21.4 \%$ | $13.4 \%$ | $19.2 \%$ |
| Not applicable | $\mathbf{4 . 9 \%}$ | $10.4 \%$ | $2.0 \%$ | $30.3 \%$ |

e. Limiting coverage for certain end-of-life care services of questionable value in order to provide more athome and comfort care for the dying.

|  | Total Poll <br> responses | Paper <br> Polls | CHA | CWA |
| :--- | :--- | :--- | :--- | :--- |
| Strongly agree | $23.6 \%$ | $20.8 \%$ | $16.0 \%$ | $9.5 \%$ |
| Agree | $35.8 \%$ | $34.6 \%$ | $37.8 \%$ | $25.7 \%$ |
| Neutral | $16.6 \%$ | $15.6 \%$ | $21.0 \%$ | $15.1 \%$ |
| Disagree | $11.1 \%$ | $10.8 \%$ | $15.6 \%$ | $8.3 \%$ |
| Strongly disagree | $\mathbf{8 . 3 \%}$ | $10.0 \%$ | $7.4 \%$ | $10.1 \%$ |
| Not applicable | $4.5 \%$ | $8.2 \%$ | $2.3 \%$ | $31.3 \%$ |

12. There are different ways to assure coverage for all Americans. Remembering that we all pay for the cost of health care through insurance premiums, taxes, or consumer prices, how much do you agree or disagree with the following options?
a. Offer uninsured Americans income tax deductions, credits, or other financial assistance to help them purchase private health insurance on their own.

|  | Total Poll <br> responses | Paper <br> Polls | CHA | CWA |
| :--- | :--- | :--- | :--- | :--- |
| Strongly agree | $12.3 \%$ | $8.3 \%$ | $7.9 \%$ | $6.0 \%$ |
| Agree | $29.7 \%$ | $32.0 \%$ | $41.5 \%$ | $20.2 \%$ |
| Neutral | $13.6 \%$ | $12.2 \%$ | $17.2 \%$ | $11.7 \%$ |
| Disagree | $23.9 \%$ | $23.7 \%$ | $23.2 \%$ | $45.0 \%$ |
| Strongly disagree | $16.9 \%$ | $15.1 \%$ | $8.1 \%$ | $14.7 \%$ |
| Not applicable | $3.6 \%$ | $8.7 \%$ | $2.3 \%$ | $2.6 \%$ |

*Note: Percentages may not add up to $\mathbf{1 0 0 \%}$ due to rounding.
b. Expand state government programs for low-income people, such as Medicaid and the State Children's Health Insurance Program, to provide coverage for more people without health insurance.

|  | Total Poll <br> responses | Paper <br> Polls | CHA | CWA |
| :--- | :--- | :--- | :--- | :--- |
| Strongly agree | $23.8 \%$ | $21.5 \%$ | $10.5 \%$ | $16.0 \%$ |
| Agree | $43.9 \%$ | $46.0 \%$ | $46.6 \%$ | $55.0 \%$ |
| Neutral | $\mathbf{1 2 . 0 \%}$ | $10.8 \%$ | $17.6 \%$ | $17.4 \%$ |
| Disagree | $\mathbf{1 0 . 8 \%}$ | $10.0 \%$ | $18.5 \%$ | $5.5 \%$ |
| Strongly disagree | $6.4 \%$ | $3.3 \%$ | $4.5 \%$ | $2.6 \%$ |
| Not applicable | $3.2 \%$ | $8.4 \%$ | $2.2 \%$ | $3.6 \%$ |

c. Rely on free market competition among doctors, hospitals, other health care providers and insurance companies, rather than having government define benefits and set prices.

|  | Total Poll <br> responses | Paper <br> Polls | CHA | CWA |
| :--- | :--- | :--- | :--- | :--- |
| Strongly agree | $\mathbf{1 0 . 1 \%}$ | $5.0 \%$ | $6.5 \%$ | $4.4 \%$ |
| Agree | $\mathbf{1 3 . 0 \%}$ | $15.3 \%$ | $23.5 \%$ | $10.5 \%$ |
| Neutral | $\mathbf{1 4 . 1 \%}$ | $14.0 \%$ | $25.5 \%$ | $11.5 \%$ |
| Disagree | $\mathbf{2 5 . 8 \%}$ | $29.3 \%$ | $28.3 \%$ | $28.1 \%$ |
| Strongly disagree | $33.7 \%$ | $28.0 \%$ | $13.8 \%$ | $42.0 \%$ |
| Not applicable | $\mathbf{3 . 2 \%}$ | $8.3 \%$ | $2.3 \%$ | $3.6 \%$ |

d. Open up enrollment in national federal programs like Medicare or the federal employees' health benefit program.

|  | Total Poll <br> responses | Paper <br> Polls | CHA | CWA |
| :--- | :--- | :--- | :--- | :--- |
| Strongly agree | $24.2 \%$ | $20.9 \%$ | $7.5 \%$ | $18.8 \%$ |
| Agree | $40.1 \%$ | $40.6 \%$ | $39.1 \%$ | $58.4 \%$ |
| Neutral | $19.2 \%$ | $19.3 \%$ | $32.6 \%$ | $12.9 \%$ |
| Disagree | $7.8 \%$ | $8.1 \%$ | $13.5 \%$ | $5.0 \%$ |
| Strongly disagree | $5.8 \%$ | $2.5 \%$ | $4.7 \%$ | $1.4 \%$ |
| Not applicable | $3.0 \%$ | $8.6 \%$ | $2.6 \%$ | $3.6 \%$ |

e. Require businesses to offer health insurance to their employees.

|  | Total Poll <br> responses | Paper <br> Polls | CHA | CWA |
| :--- | :--- | :--- | :--- | :--- |
| Strongly agree | $23.3 \%$ | $20.0 \%$ | $17.2 \%$ | $29.3 \%$ |
| Agree | $32.3 \%$ | $37.0 \%$ | $46.3 \%$ | $52.9 \%$ |
| Neutral | $17.5 \%$ | $17.3 \%$ | $17.7 \%$ | $8.9 \%$ |
| Disagree | $13.6 \%$ | $12.5 \%$ | $11.7 \%$ | $2.6 \%$ |
| Strongly disagree | $9.9 \%$ | $4.8 \%$ | $4.9 \%$ | $1.6 \%$ |
| Not applicable | $3.3 \%$ | $8.4 \%$ | $2.3 \%$ | $4.8 \%$ |

*Note: Percentages may not add up to $\mathbf{1 0 0 \%}$ due to rounding.
f. Expand neighborhood health clinics.

|  | Total Poll <br> responses | Paper <br> Polls | CHA | CWA |
| :--- | :--- | :--- | :--- | :--- |
| Strongly agree | $\mathbf{2 7 . 2 \%}$ | $25.1 \%$ | $12.3 \%$ | $19.8 \%$ |
| Agree | $\mathbf{4 5 . 9 \%}$ | $48.7 \%$ | $50.4 \%$ | $51.7 \%$ |
| Neutral | $\mathbf{1 8 . 1 \%}$ | $14.2 \%$ | $26.3 \%$ | $23.0 \%$ |
| Disagree | $3.6 \%$ | $2.3 \%$ | $8.0 \%$ | $1.6 \%$ |
| Strongly disagree | $2.0 \%$ | $1.6 \%$ | $0.8 \%$ | $0.4 \%$ |
| Not applicable | $3.2 \%$ | $8.1 \%$ | $2.2 \%$ | $3.6 \%$ |

g. Create a national health plan, financed by taxpayers, in which all Americans would get their health insurance.

|  | Total Poll <br> responses | Paper <br> Polls | CHA | CWA |
| :--- | :--- | :--- | :--- | :--- |
| Strongly agree | $\mathbf{4 7 . 5 \%}$ | $41.3 \%$ | $16.3 \%$ | $55.1 \%$ |
| Agree | $\mathbf{2 2 . 8 \%}$ | $26.8 \%$ | $30.3 \%$ | $25.0 \%$ |
| Neutral | $\mathbf{1 0 . 1 \%}$ | $12.5 \%$ | $23.2 \%$ | $7.5 \%$ |
| Disagree | $\mathbf{7 . 0 \%}$ | $6.7 \%$ | $16.4 \%$ | $4.8 \%$ |
| Strongly disagree | $\mathbf{1 0 . 2 \%}$ | $6.2 \%$ | $10.4 \%$ | $4.8 \%$ |
| Not applicable | $\mathbf{2 . 3} \%$ | $6.4 \%$ | $3.3 \%$ | $3.0 \%$ |

h. Require that all Americans enroll in basic health care coverage, either private or public.

|  | Total Poll <br> responses | Paper <br> Polls | CHA | CWA |
| :--- | :--- | :--- | :--- | :--- |
| Strongly agree | $\mathbf{1 9 . 2 \%}$ | $20.8 \%$ | $12.0 \%$ | $11.1 \%$ |
| Agree | $\mathbf{2 8 . 0 \%}$ | $28.7 \%$ | $40.9 \%$ | $21.4 \%$ |
| Neutral | $\mathbf{2 1 . 4 \%}$ | $22.2 \%$ | $22.8 \%$ | $16.4 \%$ |
| Disagree | $\mathbf{1 6 . 0 \%}$ | $13.3 \%$ | $15.3 \%$ | $35.4 \%$ |
| Strongly disagree | $\mathbf{1 1 . 7 \%}$ | $6.2 \%$ | $5.8 \%$ | $11.3 \%$ |
| Not applicable | $3.9 \%$ | $8.9 \%$ | $3.2 \%$ | $4.2 \%$ |

i. Increase flexibility given states in how they use federal funds (such as Medicaid and the State Children's Health Insurance Program) to maximize coverage.

|  | Total Poll <br> responses | Paper <br> Polls | CHA | CWA |
| :--- | :--- | :--- | :--- | :--- |
| Strongly agree | $15.6 \%$ | $15.9 \%$ | $9.7 \%$ | $7.7 \%$ |
| Agree | $39.3 \%$ | $40.1 \%$ | $44.6 \%$ | $24.0 \%$ |
| Neutral | $23.4 \%$ | $17.8 \%$ | $28.4 \%$ | $19.8 \%$ |
| Disagree | $11.5 \%$ | $10.8 \%$ | $10.5 \%$ | $34.1 \%$ |
| Strongly disagree | $6.8 \%$ | $7.5 \%$ | $3.4 \%$ | $10.3 \%$ |
| Not applicable | $3.5 \%$ | $8.0 \%$ | $2.9 \%$ | $4.2 \%$ |

*Note: Percentages may not add up to $\mathbf{1 0 0 \%}$ due to rounding.
j. Expand current tax incentives available to employers and their employees to encourage them to offer insurance to more workers and their families.

|  | Total Poll <br> responses | Paper <br> Polls | CHA | CWA |
| :--- | :--- | :--- | :--- | :--- |
| Strongly agree | $26.7 \%$ | $23.4 \%$ | $23.2 \%$ | $20.0 \%$ |
| Agree | $\mathbf{4 2 . 5 \%}$ | $43.4 \%$ | $57.7 \%$ | $25.7 \%$ |
| Neutral | $\mathbf{1 3 . 0 \%}$ | $11.2 \%$ | $12.1 \%$ | $11.7 \%$ |
| Disagree | $\mathbf{8 . 3 \%}$ | $8.1 \%$ | $3.2 \%$ | $30.9 \%$ |
| Strongly disagree | $6.1 \%$ | $6.6 \%$ | $0.9 \%$ | $7.9 \%$ |
| Not applicable | $3.5 \%$ | $7.3 \%$ | $2.9 \%$ | $3.8 \%$ |

We have a few final questions just to help us better understand who our respondents are.

## 13. Are you male or female?

|  | Total Poll <br> responses | Paper <br> Polls | CHA | CWA |
| :--- | :--- | :--- | :--- | :--- |
| Male | $36.0 \%$ | $27.0 \%$ | $17.8 \%$ | $52.9 \%$ |
| Female | $61.7 \%$ | $69.6 \%$ | $80.5 \%$ | $44.4 \%$ |
| Decline to answer/No response | $2.3 \%$ | $3.4 \%$ | $1.7 \%$ | $2.8 \%$ |

14. How old are you?

|  | Total Poll <br> responses | Paper <br> Polls | CHA | CWA |
| :--- | :--- | :--- | :--- | :--- |
| Under 25 | $3.2 \%$ | $3.9 \%$ | $2.7 \%$ | $0.0 \%$ |
| 25 to 44 | $27.7 \%$ | $15.8 \%$ | $36.2 \%$ | $18.0 \%$ |
| 45 to 64 | $54.5 \%$ | $45.25 \%$ | $55.8 \%$ | $71.3 \%$ |
| 65 and over | $\mathbf{1 2 . 3} \%$ | $31.5 \%$ | $3.2 \%$ | $7.9 \%$ |
| Decline to answer | $\mathbf{2 . 3 \%}$ | $4.0 \%$ | $2.0 \%$ | $2.8 \%$ |

## 15. Are you Hispanic or Latino?

|  | Total Poll <br> responses | Paper <br> Polls | CHA | CWA |
| :--- | :--- | :--- | :--- | :--- |
| Yes | $2.7 \%$ | $4.5 \%$ | $1.2 \%$ | $3.6 \%$ |
| No | $90.0 \%$ | $88.1 \%$ | $93.6 \%$ | $84.8 \%$ |
| Decline to answer/No response | $7.3 \%$ | $7.2 \%$ | $5.2 \%$ | $10.5 \%$ |

16. Which of these groups best represents your race?

|  | Total Poll <br> responses | Paper <br> Polls | CHA | CWA |
| :--- | :--- | :--- | :--- | :--- |
| White | $\mathbf{8 4 . 1 \%}$ | $82.0 \%$ | $92.4 \%$ | $74.7 \%$ |
| Black or African American | $\mathbf{2 . 2 \%}$ | $6.1 \%$ | $0.5 \%$ | $4.4 \%$ |
| Asian | $1.0 \%$ | $0.6 \%$ | $0.8 \%$ | $0.8 \%$ |
| Native Hawaiian or Pacific Islander | $0.1 \%$ | $0.0 \%$ | $0.2 \%$ | $0.2 \%$ |
| American Indian or Alaska Native | $0.5 \%$ | $0.9 \%$ | $0.2 \%$ | $1.0 \%$ |
| Other | $1.8 \%$ | $1.7 \%$ | $0.5 \%$ | $2.8 \%$ |
| 2 or more of the above | $1.7 \%$ | $2.0 \%$ | $0.4 \%$ | $3.0 \%$ |
| Decline to answer/no response | $\mathbf{8 . 6 \%}$ | $6.7 \%$ | $5.0 \%$ | $13.3 \%$ |

*Note: Percentages may not add up to $\mathbf{1 0 0 \%}$ due to rounding.
17. What is the highest grade or year of school you completed?

|  | Total Poll <br> responses | Paper Polls | CHA | CWA |
| :--- | :--- | :--- | :--- | :--- |
| Elementary (grades 1 to 8) or <br> less | $\mathbf{0 . 1 \%}$ | $1.4 \%$ | $0.0 \%$ | $0 . \%$ |
| Some high school | $\mathbf{0 . 4 \%}$ | $1.4 \%$ | $0.2 \%$ | $0.2 \%$ |
| High school graduate or GED | $\mathbf{6 . 1 \%}$ | $8.7 \%$ | $11.5 \%$ | $13.9 \%$ |
| Some college | $\mathbf{1 7 . 7 \%}$ | $14.5 \%$ | $21.0 \%$ | $37.6 \%$ |
| Associate Degree | $\mathbf{8 . 5 \%}$ | $8.9 \%$ | $18.1 \%$ | $14.5 \%$ |
| Bachelor's Degree | $\mathbf{2 9 . 3 \%}$ | $24.2 \%$ | $28.4 \%$ | $21.8 \%$ |
| Graduate degree | $35.7 \%$ | $37.9 \%$ | $18.7 \%$ | $9.5 \%$ |
| Decline to answer/no <br> response | $\mathbf{2 . 3 \%}$ | $3.0 \%$ | $2.3 \%$ | $2.6 \%$ |

18. Do you have any kind of health care coverage, including health insurance, prepaid plans such as HMOs, or government plans such as Medicare or Medicaid?

|  | Total Poll <br> responses | Paper <br> Polls | CHA | CWA |
| :--- | :--- | :--- | :--- | :--- |
| Yes | $91.1 \%$ | $90.3 \%$ | $96.3 \%$ | $95.3 \%$ |
| No | $7.7 \%$ | $6.6 \%$ | $3.0 \%$ | $3.4 \%$ |
| Not sure/no response | $1.3 \%$ | $3.1 \%$ | $0.7 \%$ | $1.4 \%$ |

19. Have you attended any community meetings on the American health care system?

|  | Total Poll <br> responses | Paper <br> Polls | CHA | CWA |
| :--- | :--- | :--- | :--- | :--- |
| Yes | $22.9 \%$ | $45.9 \%$ | $14.3 \%$ | $17.6 \%$ |
| No | $75.7 \%$ | $50.9 \%$ | $85.4 \%$ | $80.6 \%$ |
| Not sure/no response | $1.4 \%$ | $3.3 \%$ | $0.4 \%$ | $1.6 \%$ |

20. Have you participated in any web casts on the American health care system?

|  | Total Poll <br> responses | Paper <br> Polls | CHA | CWA |
| :--- | :--- | :--- | :--- | :--- |
| Yes | $9.9 \%$ | $7.6 \%$ | $5.8 \%$ | $12.9 \%$ |
| No | $87.9 \%$ | $75.7 \%$ | $93.0 \%$ | $85.4 \%$ |
| Not sure/no response | $2.2 \%$ | $16.7 \%$ | $1.3 \%$ | $1.8 \%$ |

21. Have you read The Health Report to the American People and other material available on our web site?

|  | Total Poll <br> responses | Paper <br> Polls | CHA | CWA |
| :--- | :--- | :--- | :--- | :--- |
| Yes | $21.1 \%$ | $13.9 \%$ | $9.1 \%$ | $19.8 \%$ |
| No | $76.8 \%$ | $69.3 \%$ | $90.0 \%$ | $78.2 \%$ |
| Not sure/no response | $2.1 \%$ | $16.9 \%$ | $0.9 \%$ | $2.0 \%$ |

*Note: Percentages may not add up to $\mathbf{1 0 0 \%}$ due to rounding.

