

1 CHAIR JAMES: At this point I would like to turn the
2 Commission's attention to the day's activities. First on our
3 agenda is Eugene Christiensen. As I'm sure that most of you here
4 in the audience know, Mr. Christiensen is one of the leading
5 authorities on the gambling industry in the United States. I'm
6 pleased to say that he has agreed to provide the Commission with
7 an economic overview of the gambling industry.

8 To date the Commission has heard testimony on many
9 different aspects of this complex industry, and today we will
10 begin with a review of the national economic gambling picture
11 provided by Mr. Christiensen.

12 Also this morning we have with us Dr. Dean Gerstein
13 from the National Opinion Research Council. As you know NORC was
14 tasked with a large portion of the Commission's original
15 research. A total of 1.25 million dollars has been allotted for
16 the gambling research that was awarded to NORC.

17 Dr. Gerstein comes with two of his associates, Dr.
18 Rachel Volberg, and Sally Murphy.

19 Today NORC will discuss their findings from the
20 National Gambling Survey, and the community analysis, and
21 tomorrow they will discuss the Patron Survey.

22 This afternoon we will be hearing from Dr. Charles
23 Clotfelter on lottery research. We look forward to hearing from
24 these researchers who will be presenting the first major results
25 of our comprehensive research agenda.

26 I would like now to welcome each of you here this
27 morning to our report retreat.

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1 CHAIR JAMES: I'm going to ask right now if MR.
2 Christiensen will come forward. Thank you for your interest in
3 this issue, and cooperating, and appearing before us today.

4 I'm going to give you a minute or so to set up. Again,
5 welcome.

6 MR. CHRISTIENSEN: Thank you very much. It is an honor
7 to address this audience on the subject of gambling. Can you
8 hear me?

9 CHAIR JAMES: If we can get a little more volume down
10 here?

11 MR. CHRISTIENSEN: Is that better?

12 CHAIR JAMES: That is better.

13 MR. CHRISTIENSEN: All right. There are some slides, I
14 hope this works, we haven't had time to test it, but let's start
15 and see what happens.

16 Tim Kelly asked me to provide you with an overview of
17 legalized gambling in the United States, based on the gross
18 annual wager, which is an annual statistical description of all
19 forms of legal commercial gambling in the United States that
20 Christiensen Cummings Associates has prepared each year since, I
21 think, 1992, which is derived from an extensive data base that we
22 maintain in-house.

23 The gross annual wager appears in the trade publication
24 International Gaming and Wagering Business Magazine. And it has,
25 over the years, become the generally accepted set of statistics
26 for this sector of the economy.

27 I have a copy of the most recent edition here with me,
28 which describes gambling and consumer spending on commercial
29 games in 1997. With one or two exceptions, the data I will

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1 present here today, can be found in this publication, so your
2 staff need not take notes.

3 Perhaps Charles Amber, the editor of International
4 Gaming and Wagering Business can provide additional copies if you
5 would like to have them.

6 I have, as well, a copy of an article that I recently
7 contributed to the annals of the American Academy of Political
8 and Social Sciences that deals with the subject Mr. Kelly asked
9 me to review for you this morning. If any of the Commissioners
10 would like to read this annals article, it is here.

11 And, finally, I will leave with you some prepared
12 remarks that touch on topics such as illegal gambling, that I
13 will omit in the interest of time.

14 If any of the Commissioners would like to read these
15 prepared remarks, or the other documents I referred to, I will
16 leave copies with Mr. Kelly.

17 CHAIR JAMES: I have asked Dr. Kelly if he would come
18 down and pick those up and distribute them to the Commissioners.
19 Do those include the prepared remarks?

20 MR. CHRISTIENSEN: They do, indeed.

21 CHAIR JAMES: Okay, thank you.

22 MR. CHRISTIENSEN: I think there should be a copy of
23 these remarks for each of you.

24 This exhibit summarizes consumer spending on gambling
25 in 1997. Consumers spent almost 51 billion dollars on legal
26 commercial games. In other words these consumers, most but not
27 all of them are Americans, collectively lost or spent 51 billion
28 dollars on gambling.

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1 This expenditure would be reflected in the national
2 income and product accounts by a transfer of 51 billion dollars,
3 or more accurately, that portion of this sum contributed by U.S.
4 residents from personal income over to the operators of the
5 various commercial games, where it would head gambling industry
6 income statements. It is not profit.

7 This 51 billion dollars is equivalent to sales in the
8 income statements of businesses, shoes, or ships, or sealing wax,
9 or whatever. It starts the income statement of gambling
10 industries, and it pays salaries and wages, other expenses,
11 interest on debt, gambling privilege taxes, and income and other
12 normal business taxes. The residue, if any, is profit.

13 By far the largest expenditure on legal gambling was
14 for casino games. Counting in about 5.8 billion dollars from
15 class III Indian gambling, consumers spent, or collectively lost,
16 26.3 billion dollars on casino games, or about 52 percent of the
17 total consumer expenditure on gambling.

18 Lotteries were next, accounting for 16.6 billion
19 dollars, or 33 percent. The remaining 15 percent was spent on
20 bingo, pari-mutuel sports, bookmaking in Nevada, poker and
21 similar card games, and various charitable games, such as
22 punchboards, pull tabs, and so forth.

23 Gambling may be compared to other kinds of leisure
24 consumption through this exhibit. The 51 billion dollars
25 consumers spent on legal commercial games is about what they
26 spent on movie tickets, spectator sports, cruise ships, video
27 games, recorded music, and theme parks combined.

28 This is a very substantial expenditure, and commercial
29 games are important drives of the U.S. economy.

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1 Like other companies, gambling businesses employ
2 people. The largest employers are casinos. By our estimates,
3 state authorized and class III Indian casinos employed about
4 373,000 people in 1997.

5 Casinos paid these 373,000 employees about 8.3 billion
6 dollars in wages and salaries, or approximately 31 percent of the
7 26.3 billion dollars consumers spent on casino games.

8 In other words, about 31 cents of every dollar
9 consumers spent on casinos went to pay casino industry salaries
10 and wages.

11 As is true in other industries, unions representing
12 casino employees strive to increase this percentage through
13 collective bargaining.

14 But I think you can see that the casino industry is
15 labor intensive, and that labor costs are a very substantial
16 component of what happens to this economic input when it enters
17 the economy.

18 Pari-mutuel racing makes contributions to employment
19 and to the gross domestic product that are somewhat greater than
20 the relatively small percentage of aggregate consumer spending on
21 gambling accounted for by pari-mutuel wagering, which was about
22 seven and a half percent, or 3.8 billion dollars of that total 51
23 billion dollar expenditure.

24 The reason for the disproportionately large
25 contribution to employment made by pari-mutuel wagering is that
26 pari-mutuel wagering, in addition to requiring labor intensive
27 race tracks for its operations, supports extensive horse owning,
28 training, and breeding industries that are likewise labor
29 intensive.

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1 Horse racing, the largest of the three pari-mutuel
2 sports, and the other two are greyhound racing and Jai Alai,
3 provides about 119,000 full time equivalent jobs, and contributes
4 about 7.4 billion dollars to the gross domestic product.

5 Lotteries, bingo halls, card rooms, and other
6 commercial games also employ people, although reliable estimates
7 of their numbers are not available.

8 At the lowest estimate, however, aggregate employment
9 provided by the legal gambling industries can hardly have been
10 less than 600,000 jobs in 1997. In all likelihood the actual
11 number was higher.

12 Gambling businesses, casinos, and lotteries, and
13 racetracks, and so forth, pay special taxes for the privilege of
14 conducting commercial games. Taxes that are in addition to the
15 income, real estate, and other normal taxes these businesses pay
16 in common with the rest of American industry.

17 In 1997 about 18.5 billion dollars of the 51 billion
18 dollars consumers spent on commercial games was paid directly to
19 government in such gambling privilege taxes. In other words, 36
20 cents of every dollar consumers spent on gambling goes to
21 government in the form of gambling privilege tax.

22 Lotteries contributed, by far, the largest component of
23 this sum, almost 15 billion dollars, or 80 percent of the total.
24 Casinos contributed about 2.2 billion dollars in privilege taxes,
25 and they are next. Smaller amounts of gambling privilege taxes
26 were contributed by pari-mutuel sports, card rooms, and other
27 forms of gambling.

28 Indian gambling. Congress, in the Indian Gaming
29 Regulatory Act of 1988, effectively granted valuable gambling

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1 franchises to Native American tribes. Aggregate gross gambling
2 revenues from class II, which is mostly bingo, and class III
3 gambling, which is essentially casino games, on Indian lands,
4 totaled almost 6.7 billion dollars in 1997.

5 Tribal gaming facilities additionally generated an
6 estimated 450 million dollars from sales of food, beverages, and
7 hotel rooms, bringing top line Indian Gaming Regulatory Act
8 revenues to more than 7 billion dollars.

9 Much of this 7 billion dollar consumer expenditure goes
10 to pay wages, salaries, and the other costs of operating tribal
11 gambling facilities. Included in those costs were management
12 fees to non-Indian management companies that we estimate at 301
13 million dollars.

14 The residue, from gambling alone, and not counting the
15 percentage of non-gambling facility revenues that fell to tribal
16 bottom lines, we estimate at 2.3 billion. This money went
17 directly to tribes.

18 If you add in the approximately 135 million dollars
19 tribes realized from non-gaming revenues at class II and class
20 III facilities, IGRA benefits to tribes probably totaled two and
21 a half billion dollars in 1997.

22 This accounting, I think, is an indication that the
23 Indian Gaming Regulatory Act is accomplishing the purpose of
24 Congress in passing this law, which was to provide an economic
25 engine for Indian tribes.

26 My colleague, Dr. Volberg, has referred to internet
27 gambling as the latest form of gambling no one knows anything
28 about. That is almost, but not entirely, true. We do know
29 something about Internet wagering volumes and consumer

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1 expenditures, as well as something about the policy issues this
2 form of electronic commerce is raising.

3 An associate of Christiensen Cummings, Mr. Sebastian
4 Sinclair, has made a specialty of electronic commerce, and is
5 able to provide these projections of world-wide consumer spending
6 on Internet gambling through the year 2001.

7 The projections are global, rather than for the United
8 States because gambling, like other forms of electronic commerce
9 on the Internet, occurs in a single global marketplace.

10 American consumers enter this marketplace, together
11 with consumers from every community with connections to the
12 Internet, and purchase goods and services there.

13 The global Internet marketplace is something new under
14 the sun, with enormous implications for many sectors of the
15 economy, perhaps for all of them.

16 Almost incidentally, gambling is being affected in this
17 process. We think consumers spent about 300 million dollars on
18 internet gambling in 1997. Some of these consumers, not all of
19 them, being residents of the United States

20 . Under the conditions currently constraining electronic
21 commerce, narrow band access, limited household penetration, and
22 so forth, we project this expenditure to rise to 2.3 billion
23 dollars by the year 2001.

24 Existing constraints on electronic commerce are,
25 however, unlikely to remain in place. Large corporations like
26 AT&T are determined to remove them. As high speed broad band
27 access spreads to more of the world's households, electronic
28 commerce may grow exponentially.

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1 Gambling conducted through this global medium by
2 businesses holding licenses from developed countries, Australia
3 for example, would in this scenario participate in this
4 exponential growth.

5 Gambling is large enough to have a measurable
6 relationship with the U.S. economy. Do you think you could go
7 back to exhibit 2? Well done.

8 As exhibit 2 shows, consumers spent 495 billion dollars
9 on leisure goods, services, and activities in 1997.

10 Gambling accounted for about 51 billion, or just over
11 10 percent. In other words, 10 percent of every dollar consumers
12 spent on leisure, is spent on commercial games. It is worth
13 pointing out, I think, that 21.6 percent, or 107.3 billion
14 dollars of this spending, on video, audio and computer, recorded
15 music, video games and movies, was largely for intangible goods
16 delivered by 20th century information technologies that include
17 the Internet.

18 This world, the world of the leisure economy is in the
19 early stages of an enormous transformation.

20 Both gambling industries, and the general economy, grew
21 in 1997, and consumers had more dollars to spend than they had in
22 1996.

23 Now, how effectively did gambling compete with other
24 goods and services through this larger pool of consumer dollars?
25 We can answer this question by comparing gambling with the
26 general economy through personal income.

27 The aggregate wages, salaries, farm and non-farm
28 proprietary income, rents, dividends, interests and transfer

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1 payments generated in the United States, expressed in current or
2 nominal dollars.

3 The comparison tells us how commercial games are faring
4 in relation to changes in the amounts of money americans have to
5 spend on them as well as, of course, on other things.

6 Exhibit 10 shows the ratio of percentage changes in
7 gross gambling revenue, or consumer expenditures on gambling
8 indexed to percentage changes in personal income between 1989 and
9 1997.

10 Graphing this ratio over the past decade makes relative
11 changes in U.S. personal income, which was 6,874 billion dollars
12 in 1997, that is an incomprehensibly large number, and the much,
13 much smaller, 51 billion dollars spent in gambling, intelligible
14 in a single, simple graph. I hope it is intelligible.

15 In the 1980s, in the decade preceding this graph,
16 consumer spending on gambling, driven by the entry of casinos and
17 lotteries into new markets, where they were able to soak up
18 latent, unsatisfied demand, exceeded growth in the personal
19 income generated by the U.S. economy.

20 Exhibit 10 shows that these two indicators have not
21 moved in lock step over the past decade. Consumer spending on
22 gambling lagged growth in personal income in 1989, exceeded it in
23 1990, fell below it in 1991, and then propelled by expanding
24 riverboat and indian casinos, rocketed ahead in 1992, and 1993,
25 before collapsing to unity in 1996.

26 In 1997 consumer spending on gambling increased by 6.2
27 percent, the percentage increase in personal income was slightly
28 smaller, 5.8 percent. Consequently the gross gambling revenue
29 line rose slightly above the personal income line.

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1 Now, this exhibit illustrates a very important
2 development, and I think you should understand it. That is the
3 maturation of American markets for most commercial games.

4 This exhibit says that Americans currently have all the
5 lottery games, pari-mutuel sports, bingo halls, poker rooms,
6 charitable gaming, and similar gambling products, they want.
7 Supply and demand for these goods is in approximate balance. The
8 public's appetite is satiated.

9 Future consumer spending on these commercial games is
10 likely to move up or down as the economy grows or contracts. It
11 is not, as many people assume, going to grow forever, to the sky.

12 The most significant exception to this important
13 statement is casino gaming, which remains locally undersupplied
14 in areas where casinos are not conveniently available.

15 This local imbalance, the continued existence of
16 locally undersupplied demand for casinos, exerts continuing
17 pressure on government that is manifested in initiatives to
18 legalize casino table and machine games.

19 Additional insight into gambling's relationship to the
20 general economy is provided by looking at consumer spending on
21 commercial games, in relation to nominal personal income over the
22 past 15 years. That relationship is summarized in the next
23 exhibit, if we can pull that up. And I'm sorry, I see that it is
24 only marginally legible.

25 This exhibit shows, and I do apologize for the lack of
26 legibility, that in current or nominal dollars, spending on
27 gambling increased by 389 percent, or 40.5 billion dollars over
28 this 15 year period.

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1 The percentage increase in personal income was much
2 smaller, 157 percent. By this measure legal gambling gained on
3 the economy between 1982 and 1997. Although, as the previous
4 exhibit shows, the rate of gain becomes irregular in the 1990s.

5 Gross revenue from legal games increased from .3899
6 percent of U.S. personal income in 1982, to .7405 percent in
7 1997, or an increase of .3506 percent of U.S. personal income.

8 In other words, and this is the bottom line, between
9 1982 and 1997, consumers spent a larger percentage of their
10 growing personal income on gambling.

11 Now, is this consumer choice healthy? To ask this
12 question, is to raise fundamental issues about appropriate public
13 policies regarding problematic goods or services in free
14 societies served by market economies.

15 Gambling is a problematic good. Its consumption has
16 consequences that are both good and bad. If we were talking
17 about bridge, or the keyboard music of Bach, this perplexing
18 mixture of good and bad consequences wouldn't matter very much,
19 because consumer demand for these things is trivial in the
20 context of the U.S. economy.

21 Any adverse effects that might follow from the pursuit
22 of these leisure activities would be too slight to constitute a
23 public concern.

24 But we are talking about gambling, and there is massive
25 demand for commercial games. The numbers I've reviewed for you
26 this morning are expressions of this massive demand.

27 Consumer spending on commercial games has quantifiable
28 positive impacts. The 18.5 billion dollars in gambling privilege
29 taxes that gambling industries paid, the 492,000 jobs provided by

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1 the casino and pari-mutuel horse racing industries, the capital
2 invested in gambling businesses, and the employment that this
3 investment creates on Wall Street.

4 Also on the ledger's positive side is the
5 unquantifiable recreation consumers derive from gambling. The
6 fun ordinary people have playing bingo or blackjack, or betting
7 on the horses.

8 Nevertheless many Americans, as I know the Commission
9 has learned, feel consumers shouldn't allocate so much of their
10 incomes to gambling. The consumer spending on commercial games I
11 have reviewed with you this morning, is inconsistent of the
12 belief of these Americans, and a source of discomfort for
13 citizens who hold them.

14 Other Americans are persuaded that the costs of the
15 operation of commercial games exceed the benefits. That is an
16 important issue.

17 Dr. Volberg and I, with the help of several qualified
18 and concerned researches, have attempted to asses this question,
19 and have suggested a methodology for answering it, in a recent
20 monograph. I have a copy here if any of the Commissioners would
21 like to read it. Mr. Kelly has it now.

22 But there is one adverse impact of the operation of
23 commercial games that is peculiar to gambling, and shared by no
24 other form of leisure consumption. That is, of course,
25 pathological or compulsive gambling behavior.

26 There are hard costs, direct as well as indirect, to
27 individuals, and to society as a whole, of gambling that isn't
28 fun, and isn't play, but a disorder. This disorder behavior,
29 which afflicts a percentage of the population that Dean Gerstein,

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1 and Dr. Volberg are measuring for the Commission, results in
2 unaffordable losses, and a long list of individual and social
3 disfunctions.

4 These hard costs are not reflected in the gambling
5 accounts I have reviewed for you here this morning. They are
6 important factors in the calculus of public policy for gambling,
7 the problematic good, whose impacts the Commission is charged
8 with assessing.

9 Dr. Volberg and Dean Gerstein will summarize for you
10 this morning their findings concerning the dimensions of these
11 impacts.

12 That concludes my prepared remarks. I was asked to
13 spend 20 minutes on them, and I've spent 18, so I've come in on
14 time, and slightly under budget.

15 CHAIR JAMES: And that is very much appreciated by this
16 Commission, and hopefully you are setting an example for us.
17 Thank you very much.

18 I would like to open it up now for discussion, and we
19 will start with Commissioner Wilhelm.

20 COMMISSIONER WILHELM: I appreciate your presentation
21 very much. I just have a series of fairly specific questions so
22 that I am sure that I understand the basis of some of your
23 numbers.

24 With respect to exhibit 1, 1997 U.S. gambling gross
25 revenues, does that include or exclude non-gambling revenues in
26 gambling facilities, such as hotel rooms, and food and beverage,
27 and entertaining?

28 MR. CHRISTIENSEN: It excludes them. Should I repeat
29 the question, or can you all hear?

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1 COMMISSIONER WILHELM: So it excludes non-gambling
2 revenue?

3 MR. CHRISTIENSEN: That's right. Facility revenues,
4 the facility revenues that would be accounted on the income
5 statement, for example, of Terry Lanni's company, are excluded.
6 This is simply the gambling portion of those revenues.

7 COMMISSIONER WILHELM: So it would be accurate to say
8 that the overall revenues of gambling facilities, including both
9 gambling revenues, and non- gambling revenues, would probably be
10 significantly larger than this, wouldn't they?

11 MR. CHRISTIENSEN: Significantly larger. We could
12 prepare that number, it is not a number that is carried in the
13 gross annual wager data base, and that is why it is not reflected
14 here.

15 COMMISSIONER WILHELM: I would be interested in that
16 number. As I think you know, as I'm sure you know, since you
17 follow this industry so closely, at least in the larger
18 destination resort-type casinos, the percentage of income that
19 derives from gambling is dropping proportionately, compared to
20 other forms of income.

21 MR. CHRISTIENSEN: That is particularly true for the
22 casino companies that operate in Las Vegas. The first calendar
23 year the Treasure Island operated, that is a large property from
24 Mirage Resorts, the non-casino portion of facility revenues
25 exceeded the casino portion. That is a sign of the way the wind
26 is blowing in this industry, that I think is a trend that is
27 long-term, and has long-term consequences.

28 COMMISSIONER WILHELM: I have a parallel question. In
29 exhibit 4, estimated casino employment by state, and you have a

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1 column called casino jobs, which totals 373,000 jobs, is that --
2 does that figure include or exclude hotel employees and
3 restaurant employees, and things like that?

4 MR. CHRISTIENSEN: I would have to go back to the
5 analyst to get you a definitive answer to that. To the extent
6 that we are able to do it, we try to separate out jobs that are a
7 direct consequence of the operation of the casino.

8 So what you are thinking is absolutely true, there are
9 more jobs that are a consequence of the existence of the casino
10 industry that are not included in that figure.

11 Different economists, different analysts would come up
12 with different definitions for that, and then they would come up
13 with different numbers.

14 COMMISSIONER WILHELM: With respect to hotel casino
15 facilities, of the kind that you have in Las Vegas, Atlantic
16 City, and Mississippi, and increasingly in other places, just as
17 a rough rule of thumb, based on my experience, it would be fair
18 to say that there are as many jobs in the hotel and restaurant
19 operations as there are in the casino, if not more.

20 MR. CHRISTIENSEN: I think the answer is more. You are
21 absolutely right.

22 COMMISSIONER WILHELM: Are you suggesting, then, that
23 this 373,000 number would have to be substantially larger if you
24 were going to talk about the jobs generated by the casino
25 facility in total?

26 MR. CHRISTIENSEN: It would, I do not have that
27 statistic with me, if you would like to have it, I will have the
28 analyst get it up for you.

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1 COMMISSIONER WILHELM: I would very much appreciate
2 both of the statistics we have talked about so far.

3 Further, with respect to this jobs question, do these
4 figures include or exclude jobs generated by Native American
5 gambling facilities?

6 MR. CHRISTIENSEN: They include class III facilities,
7 and the -- sorry.

8 COMMISSIONER WILHELM: But there are class III
9 facilities -- so the line called Indian is intended to include
10 all tribal class III facilities anywhere in the country?

11 MR. CHRISTIENSEN: We are looking at, in these
12 exhibits, relating to casino jobs, and then to Indian gaming
13 revenues, we are looking at two different accounts, again, in the
14 data base that we maintain.

15 The revenues that you have seen, in that pie chart
16 from Indian gambling, that is both class II and class III. In
17 other words, bingo and Indian casinos. The jobs, subject again
18 to checking with the analyst who maintains this data base, I
19 believe are simply the class III facility jobs.

20 COMMISSIONER WILHELM: And, again, I realize that there
21 are, at this stage in the development of tribal gambling there
22 are, of course, fewer hotel type facilities, but nevertheless
23 those would be excluded from this jobs chart, as well?

24 MR. CHRISTIENSEN: That is right. The Indian gaming
25 casinos, it is sort of like looking back in time compared to the
26 Las Vegas strip they are not yet non-gaming facility dependent,
27 in terms of their income statements.

28 COMMISSIONER WILHELM: Overall?

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1 MR. CHRISTIENSEN: Overall. There are individual
2 exceptions, as I'm sure you are aware of.

3 COMMISSIONER WILHELM: So when you told us a little
4 while ago, Mr. Christensen, that casino wages account for 31
5 cents on every dollar consumers spend in legal gambling, if we
6 were to consider all of the jobs generated by the facilities, not
7 just the ones you put in your chart, it would be a significantly
8 bigger number, wouldn't it?

9 MR. CHRISTIENSEN: Yes, it would be.

10 COMMISSIONER WILHELM: On exhibit 6, estimated gambling
11 privilege tax --

12 CHAIR JAMES: Before we leave that one, I would just
13 ask that as you get the data that was requested by Commissioner
14 Wilhelm, if you would send that to the Commission staff, and that
15 would be distributed to all of the Commissioners.

16 MR. CHRISTIENSEN: Sure.

17 COMMISSIONER WILHELM: And, again, if you are able to
18 ratchet up that 31 cent estimate along with the actual job
19 numbers, that would be very helpful.

20 MR. CHRISTIENSEN: Again, there are questions of
21 definition here, which are subjective to a degree. What is a job
22 that is, let's say a casino industry job, I think if we are
23 talking about a pit boss on the floor, everybody can agree that
24 that is a casino industry job. If we are talking about the hotel
25 staff of a hotel that wouldn't exist without the casino, I don't
26 think we get too much disagreement that that job is a function of
27 the industry.

28 If we talk about somebody who works in a travel agency
29 that, you know, is -- does serve the Nevada market, but the

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1 travel agency does other things, is that a casino industry job?

2 It gets to be a matter of definition.

3 CHAIR JAMES: I don't want to get into what is, is.

4 COMMISSIONER WILHELM: Certainly not here, anyway.

5 CHAIR JAMES: Certainly not here. But I do think that
6 it would be helpful that we are all working off the same set of
7 definitions, and that we are very clear about that when we see
8 one, because I for one, when looking at that, would have assumed
9 that those job categories were included.

10 So it doesn't matter to me one way or the other, I just
11 want to be clear what it is.

12 MR. CHRISTIENSEN: I have a suggestion. This is kind
13 of a repetitive conversation you get in, in my line of work. The
14 answer you get depends on the question you ask.

15 Maybe if it is no trouble, Commissioner, you could have
16 your staff direct a 25 word written enquiry to us as to what you
17 want, and then there would be no --

18 COMMISSIONER WILHELM: I would be delighted. I would
19 just offer the thought that in my mind the travel agency type
20 example you are giving I would put in a multiplier category, ont
21 in the category of jobs created by casino facilities.

22 On the other hand, as you suggest, I think it would be
23 illusory to exclude, for example, and you used Mr. Lanni's
24 facility as an example a moment ago, there are more jobs that are
25 not casino jobs by the definition you offered in the MGM Grand
26 than there are casino jobs.

27 Our particular union represents about 50,000 people in
28 Las Vegas, as of this year, 95 percent of whom would be excluded

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1 from your definition. Clearly their jobs exist as a part of a
2 gambling facility.

3 So I would ask you, and we will put this in writing if
4 you would like, to consider defining jobs and the payroll
5 associated with those jobs, in terms of the jobs in gambling
6 facilities, not just the casino.

7 To me that would be the most logical way of looking at
8 it. I'm sorry for taking all this time, Kay, but to me these
9 things are critically important in our assessment.

10 In exhibit 6, estimated gambling privilege taxes I
11 believe I understand what that word means. Do you know what the
12 total taxes paid by gambling facilities are? Because obviously
13 gambling facilities pay corporate income taxes, and property
14 taxes, and a whole range of other kinds of taxes that other
15 businesses pay.

16 MR. CHRISTIENSEN: I've never seen the statistic. Bill
17 Bible in his former responsibilities in the Gaming Control Board
18 in Carson City, Nevada, his former staff would know that, with a
19 high degree of accuracy, I believe, for the people who operate in
20 Nevada, because they all file tax returns.

21 The same thing is certainly true of the Casino Control
22 Commission in New Jersey, they would know the total tax burden of
23 their licensees. But for all of these industries I don't think
24 that number is obtainable, I wouldn't know how to obtain it, it
25 is certainly very large, because there are a lot of businesses
26 here.

27 But many of them are not publicly owned, they are
28 privately owned, their tax returns are not available, and it is
29 just very, very difficult to know that.

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1 COMMISSIONER WILHELM: So it would be fair to say,
2 would it not, that the total taxes paid by these industries would
3 be substantially greater than 18 and a half billion?

4 MR. CHRISTIENSEN: The gambling privilege taxes, that
5 18 and a half billion dollars there, yes it is a lot of money, it
6 is 36 percent, I think, of the total consumer expenditure on
7 gambling. But it is a tiny amount of money in relation to the
8 tax burden, you know, that all of these businesses certainly
9 have, if they are all, and I assume they are filing tax returns,
10 paying income tax and so forth.

11 COMMISSIONER WILHELM: So it is probably fair to say,
12 although you don't have a number, that the total tax burden of
13 this industry is probably well over 50 percent of the gambling
14 dollars consumers spend?

15 MR. CHRISTIENSEN: I simply -- I'm sure it is there,
16 I'm sure it is large. That is not a number I can generate for
17 you, however.

18 COMMISSIONER WILHELM: Okay, thank you.

19 CHAIR JAMES: Thank you, Commissioner Leone?

20 COMMISSIONER LEONE: I have two questions, one of which
21 relates to the topics you've been discussing with John, but let
22 me ask the other one first, because I thought your presentation
23 was very lucid, and best of all disciplined, in the sense that
24 you didn't reach for answers to questions when the data are not
25 existent, or questionable, and the methodology tends to break
26 down.

27 Still, there are two questions that have bothered me a
28 lot when we look at these numbers. The first goes to the
29 difference between -- can you hear me now?

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1 The first goes to the difference between gambling,
2 really, and almost anything else I can think about off the top of
3 my head, although I think securities trading has some
4 similarities.

5 And it is the reason that I think the gross wagering
6 number had some significance. And that is that while consumers
7 on your model spend 51 billion dollars, let's say give or take on
8 gambling, the rest of the money that is wagered, that returns to
9 wagerers, is redistributed in the course of that process, most
10 dramatically in lotteries, where we get very extreme
11 redistributive effects.

12 People talk about the incidence of the tax portion of
13 lotteries, for example, and whether it is regressive or not. But
14 I have never seen any analysis of the incidence, the
15 redistributive impact of gambling activity.

16 I know I have seen it, for example, about the futures
17 industry, although I'm a little out of date on this, and it is
18 quite dramatic, the redistributive activity.

19 So that in the futures industry, for example, which is
20 a zero sum gain, except for the fees, I mean, the house
21 essentially exchanges, it is very misleading to say that
22 something economically at a micro level significant hasn't
23 happened, because there is a significant amount of
24 redistribution.

25 I suspect, I'm sure, that there must be a significant
26 amount of redistribution that goes on. And I don't even know
27 whether that has ever been done for lotteries, which seems to me
28 to be something you could do, you could at least look at a

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1 particular state's lottery system and are you aware of any
2 research that would help us get at that impact?

3 MR. CHRISTIENSEN: No, I'm not, and I do have a pretty
4 good grasp of the literature. First of all, you put a
5 complicated question very lucidly, I compliment you on that, you
6 do understand.

7 At the risk of burning time, a commercial game has two
8 functions. It recirculates dollars from player A to player B to
9 player C, and it removes a percentage of that circulating flow of
10 dollars from all players, collectively, and transfers over to the
11 industry. That was 51 billion dollars last year.

12 That does affect the national income and product
13 accounts. But in their redistributive function, which is all a
14 friendly game does, a friendly poker game, for example, personal
15 income is not affected in the national income and product
16 accounts. But one player might wind up much richer and all the
17 other players much poorer, and that is what the Commissioner is
18 alluding to.

19 And a lotto game is an extreme example of that, where
20 there might be 33 million players of the lotto game and one
21 winner. So incomes have really been redistributed, and there are
22 economic consequences to individuals that would not be reflected
23 in the national income and product accounts.

24 I have never seen a study of this. Among other things
25 I'm guilty of an academic study of gambling, which appeared in
26 the university press of Kansas in 1985, and the bibliography in
27 there is exhaustive. There was nothing through 1985 that existed
28 that we did not examine, and there was nothing on this.

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1 We thought about it. If we are old enough in time it
2 is something I would like to look at, I think it is extremely
3 interesting. These games do have consequences to individuals
4 that are not reflected in the accounts that I reviewed for you
5 this morning, and that is what the Commissioner is referring to.

6 But I cannot point you to something that would answer
7 your question, I have never seen it.

8 COMMISSIONER LEONE: Okay, that is all.

9 CHAIR JAMES: Commissioner Bible?

10 COMMISSIONER BIBLE: What you have given us today,
11 really, is a snapshot, and a snapshot of 1997. Could you maybe
12 give us a little bit of information on a time series analysis as
13 to what the trends are, where the growth factors are, what is
14 increasing, what is decreasing?

15 MR. CHRISTIENSEN: Surely.

16 COMMISSIONER BIBLE: And then some sense as to what the
17 total pie, as it grows, looks like.

18 MR. CHRISTIENSEN: The -- I tried to do that in the
19 concluding pages of my remarks. In the '80s, looking backward,
20 there was double digit growth in consumer spending on gambling
21 almost every year. That growth was really driven by new gambling
22 businesses, mostly lotteries and casinos soaking up latent
23 unsatisfied demand out there, among consumers, for gambling.

24 That has stopped for everything but casinos in the
25 1990s. And it is indeed true that for most forms of gambling
26 this is no longer a growth section of the economy. The consumer
27 has got enough, he doesn't want any more.

28 Drivers of growth in the future, to the extent that
29 there are any at all, would have to come from a change in the

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1 political environment that would allow casinos to enter those
2 markets that don't have casinos in them today, and tap the
3 remaining pools of unsatisfied demand for casino games, or
4 conceivably Internet gambling.

5 My view of electronic commerce is that perhaps as much
6 as 30 percent of discretionary expenditures, all goods and
7 services, you know, books, music, records, movies, everything,
8 could shift to the Internet in a broad band world, specially if
9 the cable guys, the at-homes, TCI, AT&T get their way.

10 That also could stimulate new growth in gambling from
11 the world-wide wired community. And I think it is unstoppable,
12 if it does occur.

13 But I don't see any other growth drivers. I think I'm
14 starting to see, Commissioner Bible, really the reverse. I think
15 I'm starting to perceive in some gambling businesses, fatigue and
16 people getting bored with the product, and spending starting to
17 decline.

18 I think maybe the wave of enthusiasm for this has
19 passed. The last trend I would single out for you is the
20 transformation of some of the casino industry into a competitor
21 for Walt Disney Company and Universal. That is a ground swell
22 tide, companies like Mr. Lanni's, like Steve Wynn's Mirage
23 Resorts, they are in the entertainment business, and don't be
24 confused about that. They are not trying to grow gambling, they
25 are trying to grow the entertainment portion of their business.

26 Is that a fair answer? Have I been responsive?

27 COMMISSIONER BIBLE: Yes, that is fine.

28 CHAIR JAMES: Commissioner Machine. McCarthy, then
29 Commissioner Dobson.

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1 COMMISSIONER MCCARTHY: I enjoyed your presentation,
2 also, Mr. Christiensen, thank you.

3 I have just a couple of questions. In your article in
4 the IGWB you indicated that there was still several markets for
5 growth for casinos. You also made the point in the article that
6 casinos in Las Vegas, at least, were placing much more emphasis
7 on entertainment and other areas besides gambling machines and
8 table games, to try to draw.

9 Are you suggesting that is there market difference
10 between the kind of entertainment that casinos in Las Vegas
11 offered a couple of decades ago, versus today, is it the
12 percentage of dollars being invested in entertainment that you
13 were referring to?

14 MR. CHRISTIENSEN: Both. The answer to both question
15 is different. The entertainment is different, and the investment
16 is different.

17 A graphic example, the best business in Las Vegas
18 today, the one if I could have one wish, it would not be a
19 casino, it would be the Forum shops at Caesar's Palace. There
20 are only a handful of machines in the entire facility, just at
21 one end of the shopping mall. But the retail sales per square
22 foot, the last time I looked, were 1,400 dollars per square foot.
23 That is Tokyo jewelry shop numbers. It is off the scale, there
24 is nothing like it in North American retail.

25 This is just entertainment and shopping, it is shopping
26 packaged as entertainment. There was nothing like that, really,
27 in Las Vegas 20 years ago. It is high count investment, too.

28 COMMISSIONER MCCARTHY: Are you suggesting it is that
29 kind of model that will be required in other regions of the

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1 country in order to succeed as the saturation point is reached
2 for gambling, that component?

3 MR. CHRISTIENSEN: Absolutely. In every one of these
4 casino markets, in every riverboat market, in every Indian gaming
5 market, it is going to be impossible to stay in the game if all
6 you offer is tables and machines. The consumer demands to be
7 entertained. Entertainment is the new entitlement, I really
8 believe that.

9 COMMISSIONER MCCARTHY: Okay, thank you.

10 MR. CHRISTIENSEN: If you don't offer it, exit the
11 industry.

12 COMMISSIONER MCCARTHY: Do you have any tables that
13 show the net profits of the industry?

14 MR. CHRISTIENSEN: No, sir, I'm sorry, that is not a
15 part of the gross annual wager base, we don't carry the analysis
16 down to the level of profitability. I just I'm sorry that --

17 COMMISSIONER MCCARTHY: You don't have that available?

18 MR. CHRISTIENSEN: No, we don't. You could easily get
19 that for the Nevada industry as a whole from something called the
20 Nevada Gaming Abstract.

21 COMMISSIONER MCCARTHY: In a casino questionnaire, a
22 questionnaire to casinos around the nation that the Commission
23 sent out recently we also asked beyond the issue of what taxes do
24 you pay, including the normal taxes and taxes peculiar to
25 gambling itself.

26 We also asked what other kinds of expenditures are you
27 required to make by government for roads, or any sort of public
28 services or so on. Do you collect those numbers?

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1 MR. CHRISTIENSEN: Only on a -- only when we are
2 engaged to do so by a client. We have looked into that as
3 consultants, from time to time. Unfortunately that is
4 proprietary with us. Virtually all the work we do is
5 proprietary. I don't mean to be uncooperative.

6 COMMISSIONER MCCARTHY: And finally do you collect data
7 on the contributions made to treatment programs for seriously
8 troubled gamblers?

9 MR. CHRISTIENSEN: We've never been asked to do that.
10 That is a good question. I don't have the numbers.

11 COMMISSIONER MCCARTHY: Okay, thank you.

12 CHAIR JAMES: Commissioner Dobson?

13 COMMISSIONER DOBSON: Thank you, Madam Chair. Going
14 back to exhibit 6, the estimated gambling privilege taxes in
15 1997, indian gaming there is shown as 583.9 million dollars.

16 Would you describe what those taxes consist of, and how
17 they are different from the taxes paid by casinos and others?

18 MR. CHRISTIENSEN: Surely. The Congress, in its
19 wisdom, when it passed IGRA in the compacting process that it
20 laid out, left it open to the states in negotiating a compact
21 with tribes if the state wanted to, to negotiate a share of the
22 gaming revenues, basically as a tax to the state.

23 Not all states, not all governors were smart enough to
24 do this, but some of them were. I live in New York, and my next
25 door neighbor is Connecticut, and Connecticut is a good example.

26 The two stage process by which class III gaming came to
27 the Naschantucket Pequats, they started with simply table games,
28 and the basis for that compact was that the State of Connecticut
29 had a small number of charitable Las Vegas night games, and in

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1 that first compact between the State of Connecticut and the
2 Naschantucket Pequats there was no percentage of revenues to the
3 state.

4 However, the Naschantucket Pequats very much wanted
5 machines, for obvious reasons. So they went back to the state
6 and negotiated a modification in the compact, and the state
7 allowed them to add machines, but in exchange, in that
8 bargaining, the state got the Naschantucket Pequats to agree that
9 a percentage of the machine revenues, not the table game
10 revenues, would go to the state as a tax.

11 And there are also some payments that the tribe makes
12 to defray the cost of regulation, which the state provides.

13 That kind of thing is what makes that 583.9 million
14 dollars.

15 COMMISSIONER DOBSON: So there are some states where
16 Indian gaming is not taxed?

17 MR. CHRISTIENSEN: There are quite a few states where
18 Indian gaming is not taxed, because most of the --

19 COMMISSIONER DOBSON: Is that the --

20 MR. CHRISTIENSEN: Pardon?

21 COMMISSIONER DOBSON: Excuse me, is that the majority,
22 or the minority?

23 MR. CHRISTIENSEN: I haven't really done a census of
24 it, but I'm sure it is. The states simply weren't swift enough
25 to pick up on negotiating these compacts. As they come up for
26 renewal I would expect that to be an issue.

27 COMMISSIONER DOBSON: The other question, very quickly,
28 is with regard to what you referred to as the shrinking potential
29 for growth of certain forms of gambling.

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1 Did you consider the states that do not yet have
2 lotteries in that regard?

3 MR. CHRISTIENSEN: We did, but there simply aren't very
4 many of them left. You have lotteries in 37, 38 counting the
5 District of Columbia, that is something like 84 percent of the
6 U.S. population, and there is not a lot of untapped potential
7 left there.

8 COMMISSIONER DOBSON: Thank you.

9 CHAIR JAMES: Commissioner Bible, did you have a point
10 on this?

11 COMMISSIONER BIBLE: Yes, I just want to follow up on
12 Commissioner Dobson's question. Under the line Indian gaming
13 where you are showing 583.9 million dollars --

14 MR. CHRISTIENSEN: Yes, Commissioner?

15 COMMISSIONER BIBLE: Are those transfer payments that
16 are being made from the tribes to state and federal government?

17 MR. CHRISTIENSEN: State government. I don't think the
18 federal government participates in this. Maybe in a minor way,
19 in some regulatory fees, but it is basically state government,
20 but they are transfer payments, yes.

21 COMMISSIONER BIBLE: Does it also include payments that
22 the tribe is making to itself?

23 MR. CHRISTIENSEN: No, they do not. That is a transfer
24 from the tribe to state government.

25 COMMISSIONER BIBLE: And then under lotteries, that
26 would be the state's share of the win?

27 MR. CHRISTIENSEN: That is the state's share of the
28 win, that is exactly right, sir.

29 CHAIR JAMES: Commissioner Loescher?

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1 COMMISSIONER LOESCHER: Madam Chair, thank you. I had
2 the same question as Commissioner Bible had. I would appreciate
3 it if you could send to the Commission the breakdown of the
4 numbers that you have for the gross revenues, and also for the
5 taxes. We need to understand the elements that make up the
6 numbers that you have here.

7 It is curious, to me, the tribal governments under
8 themselves, and they basically have the view that their
9 assessments constitute 100 percent tax on their enterprise, and
10 yet your numbers don't relate that idea.

11 Is there a reason for that?

12 MR. CHRISTIENSEN: I'm not sure I understand the
13 question, I'm sorry.

14 COMMISSIONER LOESCHER: Madam Chair, the question
15 again, that Commissioner Bible, I thought I understood your
16 answer to him, the answer to me is that the numbers that you have
17 in your reports reflect a transfer of revenues in form of taxes
18 to state and local governments?

19 MR. CHRISTIENSEN: Pursuant to compact, yes.

20 COMMISSIONER LOESCHER: But your numbers don't reflect
21 the amount that is transferred to tribal governments?

22 MR. CHRISTIENSEN: No, they don't. The -- if we could
23 find that pie chart, could you -- yes, this is a summary
24 accounting of what the tribes realized from the operation of
25 IGRA, simply on gaming revenue. Again, facility -- non-gaming
26 facility revenue is not included in here. Adding that in I have
27 it in my text, it is about two and a half billion dollars that
28 the tribe realized in benefits from IGRA in 1997.

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1 This would be a summary accounting of the gaming
2 portion of it. Is that responsive? It is the only thing we
3 have.

4 COMMISSIONER LOESCHER: Madam Chair, I just would like
5 to say that we would like to have the breakdown of the data, and
6 the sources of your information. I appreciate it.

7 Thank you, Madam Chair.

8 MR. CHRISTIENSEN: Sure.

9 CHAIR JAMES: Thank you. Did you have one other
10 comment?

11 COMMISSIONER BIBLE: Yes, to follow up on Commissioner
12 Loescher's question, it would seem like you treated state
13 lotteries and tribal operations somewhat differently, in that
14 you've taken the win portion of the lotteries, and apportioned
15 that as a privilege tax, and what Commissioner Loescher is
16 suggesting is that all of the win from tribal operations should
17 be considered as a privilege tax.

18 MR. CHRISTIENSEN: Well, it is, that is what this
19 reflects. In other words, this big red circle is allocation of
20 1997 gross gaming revenue or win from both class II and class
21 III.

22 COMMISSIONER BIBLE: But if you get back to exhibit 6,
23 which is the exhibit we were talking about.

24 MR. CHRISTIENSEN: Right, but this is to the tribes,
25 and exhibit 6 is to the states, they are different entities.

26 CHAIR JAMES: But still governments?

27 MR. CHRISTIENSEN: Yes. I think one way to clarify
28 this, that Indian gaming line is not the Indians, that is from
29 Indians to state governments. The missing line on this chart, if

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1 you will, would be tribal governments, and then you would -- to
2 themselves, so then you would have tribal governments, and that
3 would be the number on the preceding pie chart.

4 COMMISSIONER BIBLE: And under Indian gaming I would
5 presume Foxwoods probably accounts for 40 percent of that figure,
6 50 percent, something of that nature?

7 MR. CHRISTIENSEN: Yes. Does that clarify it?

8 COMMISSIONER BIBLE: Yes.

9 CHAIR JAMES: Commissioner Lanni?

10 COMMISSIONER LANNI: Thank you, Chairman James.

11 Just three responses, not to Mr. Christiensen, I found
12 your comments also to be quite lucid, though.

13 For MR. McCarthy, the Nevada Gaming Abstract was just
14 released, and that would be available if the staff and the
15 Commission would like to request it. That was for the fiscal
16 year ending July of 1998, in which they indicated that for
17 properties in Nevada with one million dollars of casino revenues,
18 or in excess of that number, that the after-tax, assuming a 37
19 and a half percent federal tax, the after-tax profits on all
20 revenues for those entities was 5.3 percent for the year.

21 In addition, just to respond to Mr. Wilhelm, relative
22 to our company, which in Las Vegas at this time has approximately
23 11,000 employees, about 35 percent of those employees are gaming
24 related, and 65 percent are non-gaming related.

25 And I think that is reasonably similar, probably, for
26 the industry.

27 As far as revenues from -- our revenues for our
28 company, which we are projecting for this calendar year, 1999, we
29 are at the point where about 50 percent of our total revenues

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1 will come from non-gaming sources, and obviously 50 percent from
2 gaming sources.

3 And it is moving very much, as Mr. Christensen has
4 said, in that direction with most companies in Nevada.

5 CHAIR JAMES: Thank you. And I would like to ask staff
6 if they would get copies of that Nevada Abstract and make it
7 available to all Commissioners. Commissioner Kelly, did you get
8 that? Thank you, I appreciate that. Thank you very much.

9 With that I would like to thank Mr. Christensen, I
10 appreciate your -- I think the word of the morning is lucid, I
11 think it is indeed. Thank you very much for that very lucid
12 presentation, and it is very much appreciated by the Commission
13 as well as the information that you submitted in writing, and it
14 has helped our deliberations a great deal.

15 Thank you very much.

16 MR. CHRISTIENSEN: Thank you very much.

17

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