

Comment on Interim Recommendations

Over 20,000 Americans have shared with the Citizens' Health Care Working Group their ideas on how to make health care work for all Americans. We have developed six (6) Interim Recommendations and a statement on financing. You may read the full document on our web site at www.citizenshealthcare.gov.

Your opinion matters; we would like your comments regarding the recommendations. When finalized they will be sent to the President and Congress.

Recommendation:

Guarantee financial protection against very high health care costs.

No one in America should be impoverished by health care costs. Establish a national program (private or public) that ensures:

- Coverage for all Americans;
- Protection against very high out-of-pocket medical costs for everyone; and
- Financial protection for low income individuals and families.

Comments you have regarding this recommendation.

[] I agree with this recommendation and my comments are below.

[] I disagree with this recommendation and my comments are below.

Comments:

Recommendation:

Support integrated community health networks.

The federal government will lead a national initiative to develop and expand integrated public/private community networks of health care providers aimed at providing vulnerable populations, including low income and uninsured people and people living in rural and underserved areas, with a source of high quality coordinated health care by:

- Identifying within the federal government the unit with specific responsibility for coordinating all federal efforts that support the health care safety net;
- Establishing a public-private group at the national level that is responsible for advising the federal government on the nation's health care safety net's performance and funding streams, conducting research on safety net issues, and identifying and disseminating best practices on an ongoing basis;

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- Expanding and modifying the Federally Qualified Health Center concept to accommodate other community-based health centers and practices serving vulnerable populations; and
- Providing federal support for the development of integrated community health networks to strengthen the health care infrastructure at the local level, with a focus on populations and localities where improved access to quality care is most needed.

Comments you have regarding this recommendation.

[] I agree with this recommendation and my comments are below.

[] I disagree with this recommendation and my comments are below.

Comments:

Recommendation:

Promote efforts to improve quality of care and efficiency.

The federal government will expand and accelerate its use of the resources of its public programs for advancing the development and implementation of strategies to improve quality and efficiency while controlling costs across the entire health care system.

- Using federally-funded health programs such as Medicare, Medicaid, Community Health Centers, TRICARE, and the Veterans' Health Administration, the federal government will promote:
 - Integrated health care systems built around evidence-based best practices;
 - Health information technologies and electronic medical record systems with special emphasis on their implementation in teaching hospitals and clinics where medical residents are trained and who work with underserved and uninsured populations;
 - Reduction of fraud and waste in administration and clinical practice;
 - Consumer-usable information about health care services that includes information on prices, cost-sharing, quality and efficiency, and benefits; and
 - Health education, patient-provider communication, and patient-centered care, disease prevention, and health promotion.

Comments you have regarding this recommendation.

[] I agree with this recommendation and my comments are below.

[] I disagree with this recommendation and my comments are below.

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Comments:

Recommendation:

Fundamentally restructure the way that palliative care, hospice care and other end-of-life services are financed and provided, so that people living with advanced incurable conditions have increased access to these services in the environment they choose.

Individuals nearing the end of life and their families need support from the health care system to understand their health care options; make their choices about care delivery known; and have those choices honored.

- Public and private payers should integrate evidence based science, expert consensus, and culturally sensitive end-of-life care models so that health services and community-based care can better deal with the clinical realities and actual needs of chronically and seriously ill patients of any age and their families.
- Public and private programs should support training for health professionals to emphasize proactive, individualized care planning and clear communication between providers, patients, and their families.
- At the community level, funding should be made available for support services to assist individuals and families in accessing the kind of care they want for last days.

Comments you have regarding this recommendation.

[] I agree with this recommendation and my comments are below.

[] I disagree with this recommendation and my comments are below.

Comments:

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Recommendation:

It should be public policy that all Americans have affordable health care.

All Americans will have access to a set of core health care services. Financial assistance will be available to those who need it. Across every venue we explored, we heard a common message: *Americans should have a health care system where everyone participates, regardless of their financial resources or health status, with benefits that are sufficiently comprehensive to provide access to appropriate, high-quality care without endangering individual or family financial security.*

Comments you have regarding this recommendation.

I agree with this recommendation and my comments are below.

I disagree with this recommendation and my comments are below.

Comments:

Financing Health Care that Works for All Americans

The recommendations will require new revenues to provide some health care security for Americans who are now at great risk. Most people we heard from were willing to make additional financial investments in the service of expanding the protection against the costs of illness and the expansion of access to quality care.

Financing strategies should be based on principles of fairness, efficiency, and shared responsibility and should draw on dedicated revenue streams such as enrollee contributions, income taxes or surcharges, “sin taxes”, business or payroll taxes, or value-added taxes.

Improvements in efficiency, through investments in health information technology, public reporting, and quality improvements, may be realized over time. Such efficiency gains would be used to assist in paying for new protections such as those against catastrophic health care expenditures and the impoverishment of individuals as a result of getting the health care they need.

No specific health care financing mechanism is optimal. The transition from the current system to a system that includes all Americans will take time, and multiple financing sources will need to coexist during the move to universal coverage. However, the disparate parts must be brought together in a way that ensures a seamless and smooth transition.

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Comments you have regarding financing:

Recommendation:

Define a “core” benefit package for all Americans.

Establish an independent non-partisan private-public group to identify and update recommendations for what would be covered under high-cost protection and core benefits.

- Members will be appointed through a process defined in law that includes citizens representing a broad spectrum of the population including, but not limited to patients, providers, and payers, and staffed by experts.
- Identification of high cost and core benefits will be made through an independent, fair, transparent and scientific process.

The set of core health services will go across the continuum of care throughout the lifespan.

- Health care encompasses wellness, preventive services, primary care, acute care, prescription drugs, patient education and treatment and management of health problems provided across a full range of inpatient and outpatient settings.
 - Health is defined to include physical, mental and dental health.
 - Core benefits will be specified by taking into account evidence-based science and expert consensus regarding the medical effectiveness of treatments.

Comments you have regarding this recommendation.

[] I agree with this recommendation and my comments are below.

[] I disagree with this recommendation and my comments are below.

Comments:

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Do you have any additional comments you want to share with us?

Demographic Information (Optional)

First Name : _____

Last Name : _____

City : _____

State/Province : _____

ZIP Code* : _____

* At a minimum, please provide your zip code to enable statistical analysis.

Please Mail completed survey to:

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